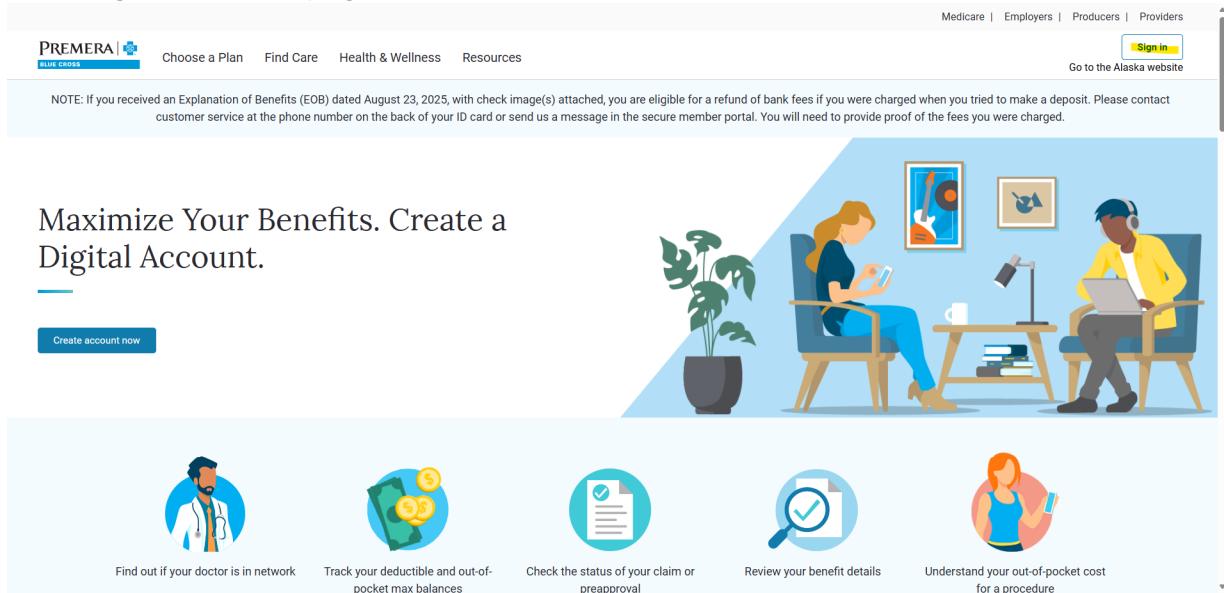


# Temporary ID Card Instructions

1. Go to [Home | Premera Blue Cross](#)
2. Select **Sign In** from the top right-hand corner



PREMERA |  Choose a Plan Find Care Health & Wellness Resources

NOTE: If you received an Explanation of Benefits (EOB) dated August 23, 2025, with check image(s) attached, you are eligible for a refund of bank fees if you were charged when you tried to make a deposit. Please contact customer service at the phone number on the back of your ID card or send us a message in the secure member portal. You will need to provide proof of the fees you were charged.

Sign In Go to the Alaska website

Maximize Your Benefits. Create a Digital Account.

Create account now

Find out if your doctor is in network

Track your deductible and out-of-pocket max balances

Check the status of your claim or preapproval

Review your benefit details

Understand your out-of-pocket cost for a procedure

3. Select the first option shown-

Sign In or Create Account

**IMPORTANT for individual plan members:** We upgraded your sign in experience with a fresh design and more security. **You must create an account** by following the prompts.

## Members

I have a health plan through my employer or another group. [Sign in or create account](#) >

I have an individual or family plan that I purchased independently. [Sign in or create account](#) >

I have Medicare. [Medicare Supplement](#) >



4.) Then on the following screen select Create account at the bottom-



**Welcome to Premera**

We improved your security and experience. Use your email tied to this account (instead of your previous user id).

Email address\*

**Forgot password**  
Use this option to **reset your password** if it's your first time using the new sign-in or anytime you want to **change your password**.

**Forgot email address**  
Use this option if you don't recall the **email address** tied to your Premera account.

Remember me [?](#)

**Continue**

**Create account**

OR

 Continue with a passkey

5.) Enter your First and Last Name in the applicable fields and then enter the address you want your Premera member portal linked to-



**Create Your Account**

Enter your details to access your Premera health plan digitally. Use a personal email address instead of a work email address, to ensure future access to your account.

First name\*

Last name\*

Email address\*

I agree to the [terms and conditions](#) of creating an account on Premera.com

**Continue**

[Sign in](#)

6.) Then check mark the “terms and conditions” box at the bottom and then select Sign In.

**PREMERA | **  
BLUE CROSS

### Create Your Account

Enter your details to access your Premera health plan digitally. Use a personal email address instead of a work email address, to ensure future access to your account.

First name\*

Last name\*

Email address\*

I agree to the [terms and conditions](#) of creating an account on Premera.com

**Continue**

[Sign in](#)

7.) Once you are registered, log in to your new member portal account and scroll to the middle of the home dashboard. Click “See ID Card” for the member needing ID card information:

[View all claims >](#) [Submit a claim >](#)

#### HEALTH SAVINGS ACCOUNT (HSA)



Manage your account

Check your balance, request a reimbursement, or review your benefits.

[View your Personal Funding Account >](#)

#### MEMBER ID

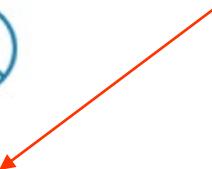


LESLEY

[See ID Card](#)



HENRY



[See ID Card](#)

8.) The ID card information for the selected member will display. Select “ Print Temporary ID Card” and the ID card information on the display will be printed:

**PREMERA | **  
**BLUE CROSS**  
An Independent Licensee of the Blue Cross Blue Shield Association

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**Member**      **Medical Network HERITAGE PLUS 1**  
**Dental Network CHOICE**

**Prefix Identification # Suffix**      **Rx Plan E4**

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**Group # 1000016**  
**Rx Group # BCWAPDP**  
**BIN# 610014**  
**BCBS 430**

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**Rx**      **RETAIL RX 20%**  
**MAIL-ORDER RX 20%**

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[Card front](#) | [Card back](#)

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[PRINT TEMPORARY ID CARD](#)      [MAIL THIS ID CARD](#)