

## Clarity Tip Sheet: Dialysis Upon Request (DUR) Patients

---

**Rationale:** Dialysis Upon Request (DUR) is a hemodialysis treatment regimen designed for patients who chronically miss scheduled hemodialysis treatments. This regimen is an effort to accommodate patients who decline to follow a hemodialysis prescription, while supporting the demand for hemodialysis in the community.

To designate which patients are DUR, utilize the following Clarity tools:

### Treatment Alerts

Found in the Treatments tab, Treatment Alerts provide staff with additional information within the Pre-Treatment, Nurse Assessment, and Post Treatment tabs of Real Time Charting.

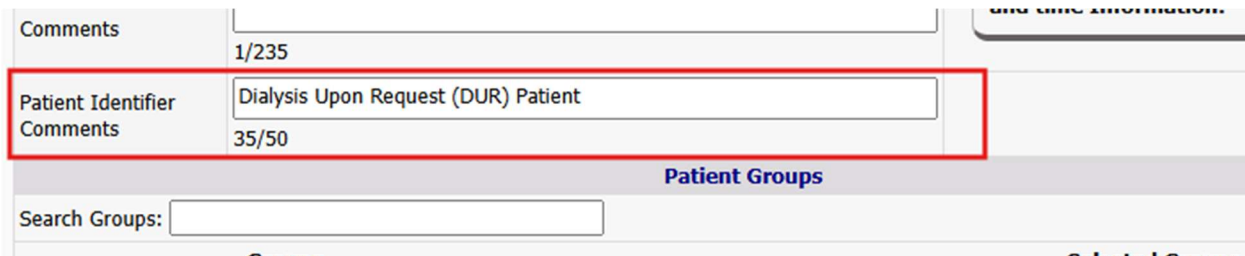
- Treatments > Treatment Alerts > Add New
- Start Date
- Note: Dialysis Upon Request Patient

### Patient Identifier Comments

On the General Information page, a box for Patient Identifiers Comments exists at the bottom of the screen.

Once the information is entered and submitted, it will be visible in the Patient Identifier Header at the top of each Clarity screen as well as in the Patient at a Glance section of RTC.


Registration > General Information > Patient Identifier Comments > Submit



The screenshot shows the 'General Information' page in the Clarity system. At the bottom, there is a section for 'Patient Identifier Comments'. This section contains two input fields: one for the comment text and another for a count (35/50). The entire 'Patient Identifier Comments' section is highlighted with a red rectangular box. Above this section is a 'Comments' field with a count of 1/235. Below the red box is a 'Patient Groups' section with a 'Search Groups:' input field.

Information will appear in the Patient Identifier Header:

General Information ★



Patient: TEST TEST, SALLY - 02/01/1950 (Age 75)

Primary Nephrologist: RIVARA, MATTHEW B MD

Z-UNKNOWN - Outpatient Chronic - 1st Shift Mon-Wed-Fri

Medical Record#: 640040 Code Status:

Comments: Dialysis Upon Request (DUR) Patient

Change

### Auditing and Removing DUR Status

For patients who transition out of the DUR program where alerts are no longer needed, the Treatment Alert should be discontinued and the comments removed from the Patient Identifier Comments box in General Information.

Follow NKC guidelines outlined in the Dialysis Upon Request Policy in PolicyStat.

### Additional Tools and Documentation Tips

#### Notes

Dialysis Upon Request is available as a Note Type to document encounters and information related to DUR patients.

#### Patient Instability History

Add a new Event in Registration > Instability History to denote the DUR patient is unstable.

#### Medications

Do not use 'On Selected Days' for the frequency of routinely scheduled medications. Instead, use only what is ordered (e.g., every 2 weeks). DUR patients will likely have missed or delayed doses.

### Dialysis Prescription

Follow the order from the attending physician to enter the treatment duration. The Prescription Type is Outpatient Hemodialysis and Dialysis Frequency is 1x/week. The DUR prescription will be the Primary Dialysis Rx as long as the patient is enrolled in the DUR program. If/when a patient is no longer DUR, the prescription must be ended and a new Rx with a traditional frequency and duration will be entered.

### Missed Treatments

Only open a RTC session and document a treatment as missed if the patient calls and schedules a treatment but 1) does not arrive or 2) is present but not dialyzed due to medical instability.

Write a note in Patient Notes with the DUR Note Type and document the encounter.

### Patient Schedule

DUR patients will not have a set Mon-Wed-Fri or Tue-Thu-Sat/Sun schedule because they can schedule a run any day of the week. To accommodate this, select every day of the week when updating their Regular Schedule in Clarity.

|                   |   |
|-------------------|---|
| Task              | Update Regular Schedule   |
| Start Time        | 07:00   |
| End Time          | 11:00   |
| Days              | <input checked="" type="checkbox"/> Monday <input checked="" type="checkbox"/> Wednesday <input checked="" type="checkbox"/> Friday<br><input checked="" type="checkbox"/> Tuesday <input checked="" type="checkbox"/> Thursday <input checked="" type="checkbox"/> Saturday <input checked="" type="checkbox"/> Sunday |
| Admitting Clinic  | Kent Kidney Center  |
| Room              | Unassigned  |
| Station           | Select Value  |
| Status            | Outpatient Chronic  |
| Tx Type           | Center Hemodialysis   |
| Comments          | DUR patient - All HD txs that occur outside of assigned facility will be crossovers   |
| <div>Submit</div> |   |