NORTHWEST Kidney Centers

MedTrainer FAQ

🚀 **Getting Started**

📌 **Login Issues?** Ensure your **name & email** match ADP. Updates take **24-48 hours.**

📚 **Enroll in Courses:** Search MedTrainer's library or check your **Required courses.**

🖥️ **Technical Support**

🌐 **Best Browsers:** Use **Google Chrome or Firefox** for the best experience.

❓**Need Help?** Use the **Support Tool (lower-left corner)** or email **people@nwkidney.org.**

📸 **Take a Screenshot!** If you experience an issue, take a **screenshot** and include it when requesting support.

🎓 **Training & Compliance**

✅ **Continuing Education Credits (CECs):** Available for select courses. **Check course details.**

🛑 **On Leave?** No penalties for incomplete training. Complete courses when you return.

MedTrainer

Learning

Leadership

Continuing Education

Credits (CECs)

Resources

📌 Getting started video Quick Start Guide

For help please contact people@nwkidney.org