NORTHWEST
Kidney Centers

MedTrainer FAQ

- **You can search for courses and enroll yourself if MedTrainer's vast library of content**

- **All courses coming from NKC will be labeled as required per system restrictions**

- **Name or email don't look right? Can't log in?**
  - **Our most common login issue is incorrect name or email address.**

- **All user information is synced nightly from ADP. If your information changes or is incorrect in ADP, please let us know so we can restore your access. Access takes 24-48 hours to update.**

- **Reports for managers will soon be available by location**

- **When someone is on leave we cannot change the due date for that particular person. They will not be penalized for not completing the course and can take courses upon return**

- **If possible take a screen shot of your issue**

MedTrainer

Learning

Upskilling

Leadership

Resources

Getting started video
Quick Start Guide

For help please contact
people@nwkidney.org