Clarity MFA and Initial Setup

We have a new way to sign into Clarity that will enhance security and maintain privacy for our patients. Additionally, now you won't have to go through RemoteApp or have your IP address set up. You can go directly to the webpage. We'll be using MFA (Multifactor Authentication) to access Clarity, but MFA will not need to be used while in NKC clinics or in local hospitals.

Starting October 28th when you log in, you'll get this message to set up MFA.

Initial MFA Setup

1. When you're ready, click on I want to register a method now

Your Organization requires Multifactor Authentication. You are required to register a MFA method by ▒▒▒▒.

Would you like to complete it now?

No, I'll register a method later

I want to register a method now
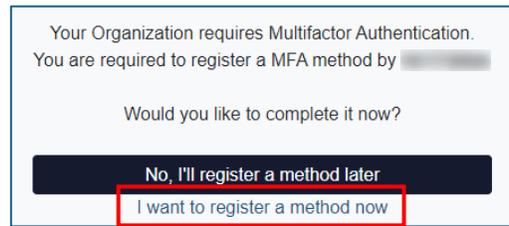
2. You'll be taken to the following screen. Click Add.

Configure Authentication Methods

Your Organization requires Multifactor Authentication. Add an Authentication Method, set it as primary and complete registration.

Authentication Method	Method Nickname	Detail	Primary
		Add	Cancel

Complete Registration
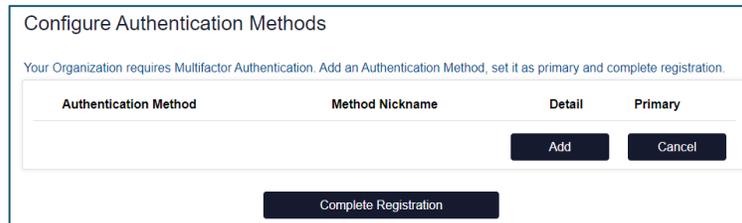
3. Next choose the Authentication Method. There is only one choice, Authenticator App. Select it and click Add.

Add New Method ✕

Authentication Method: Select value

Method Nickname: Select value / Authenticator App

Add Cancel
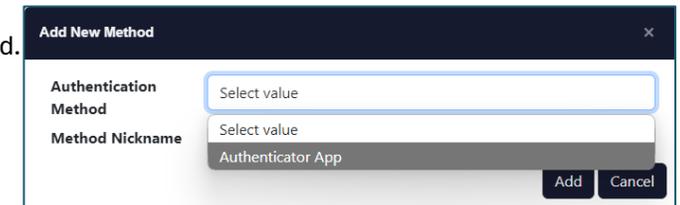
4. Your next screen has the following instructions. If you'd like to give your method a nickname you can, but it's not required.

Add New Method ✕

Authentication Method: Authenticator App

Method Nickname:

Instructions
1.- Install the Microsoft or Google Authenticator app in your smartphone.
2.- In the app, add the account and choose "Other Account".
3.- Scan the image below:

If you are unable to scan the image, enter the following code in your app:
▒▒▒▒

NORTHWEST Kidney Centers

NKC IT Team
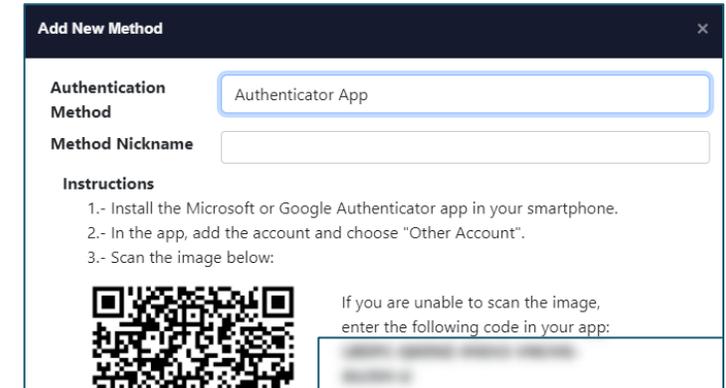
Clarity MFA - Initial Setup (cont.)

Initial MFA Setup (continued)

5. If you do not already have the Microsoft or Google Authenticator app, then go to your app store to download it. Open it up and click on the + sign in the top right corner.

6. Select Other. If given options, select Scan QR Code.
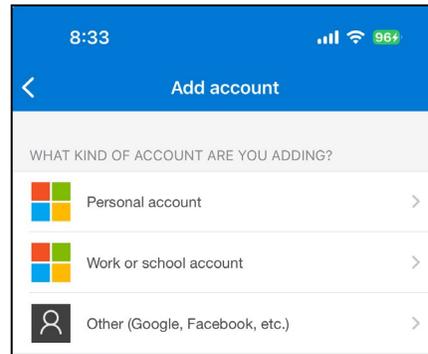
7. Aim your phone at the QR code on your computer screen. Your phone should automatically capture the QR code. Renvio will now by an option in your Authenticator App. Renvio is the parent company of Clarity.
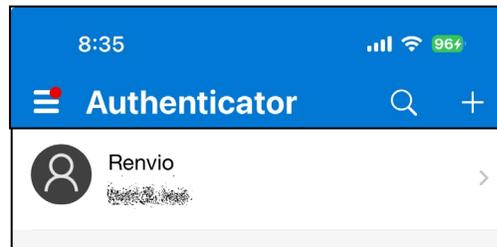
8. Open the Renvio option and you'll see a One-time password code. This code is valid for only 30 seconds, as seen in the timer to the left of the code.
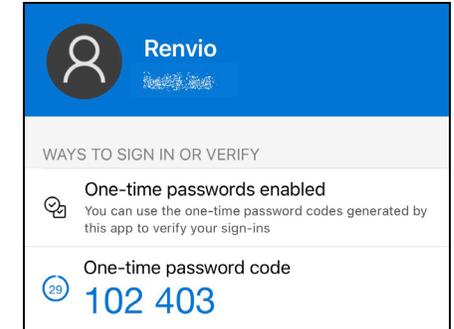
9. Going back to your computer, enter this code into the box on the bottom.

10. Click Add.

11. You'll be brought back to this screen. Click Complete Registration.

NKC IT Team
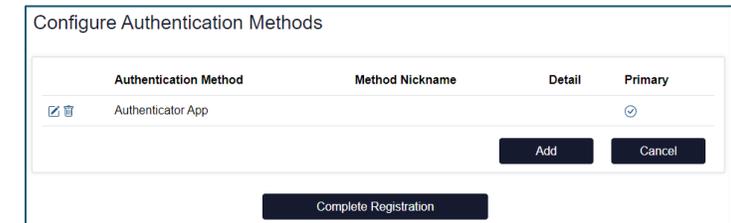
Clarity MFA – Signing In and FAQs

Signing into Clarity with MFA

In the future, when you sign into Clarity *outside of a clinic or hospital*, you'll be presented with this request.
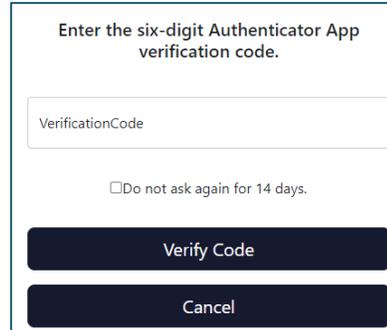
Enter the six-digit Authenticator App verification code.

VerificationCode

☐ Do not ask again for 14 days.

Verify Code

Cancel

1. Go to your authenticator app and open up the Clarity option. You'll see a six-digit code as before.

Renvio

WAYS TO SIGN IN OR VERIFY

One-time passwords enabled
You can use the one-time password codes generated by this app to verify your sign-ins

One-time password code
514 935

2. Enter this code in the box on your computer screen. Click Verify Code.
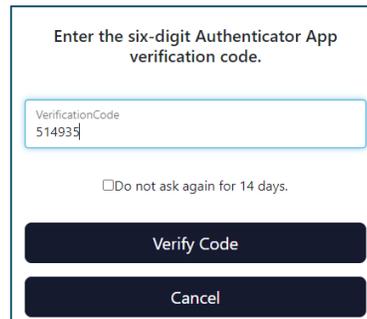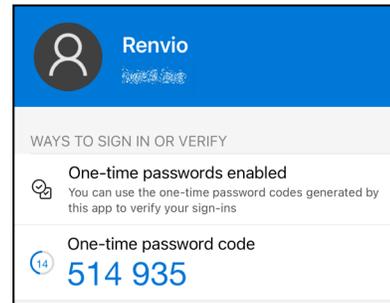
Enter the six-digit Authenticator App verification code.

VerificationCode
514935

☐ Do not ask again for 14 days.

Verify Code

Cancel

FAQs

1. Will I have to do MFA no matter where I am?
   No. If you are in an NKC clinic or an area hospital you will not need to do MFA

2. I can't find my authenticator app on my phone. What do I do?
   You can use the Search function on your phone.
   - For iPhones in the latest iOS there is a search button at the bottom of every home screen
   - For Android phones use the search bar at the top of every page from the home screen

3. If I click the box "Don't ask for 14 days" is that for one device or all devices?
   It is for only that device.

4. What if I don't have a smart phone?
   Contact Heidi Lee at Heidi.lee@nwkidney.org for further instructions.

5. Do I need to change or reset my Clarity password?
   No, you do not need to change or reset your password

6. What if I need help with MFA?
   Contact the Service Desk at support@nwkidney.org or by calling

NORTHWEST Kidney Centers

NKC IT Team