

Neway Launches on Monday, June 3rd! Here's What You'll Need to Know/Do

- Start using the Neway printers and unplug the old Ascend printers on Monday morning. We do need to return the Ascend printers so please place in the supply closet for the distro team to pick up.
- Start using the new Quest/Neway tubes, bags, and other supplies, the new specimen process begins! View tube comparison sheet and video [here](#).
- Lab pick-up times have changed! Here's when Quest will be coming to get your labs! Pickup schedule can be viewed [here](#).
- Neway support lines are available for any assistance/questions:
 - support@newayllc.com
 - [+1\(888\)204-5060](tel:+1(888)204-5060)
 - 6AM-6PM Pacific Time Mon-Fri
 - 6AM-12PM Pacific Time Saturday
- If you have any remaining Ascend supplies or Ascend centrifuges, please place in supply closet for distribution to pick up to return to Ascend. If you are short on Neway supplies, you may be able to substitute existing Ascend supplies. See [this document](#) for information on which Ascend supplies can be used.

For more resources and help on Neway visit the resources page on KNET [here](#)