Clarity Monthly Update

February 2022

Addendum

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| General Information |
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On February 20, Visonex implemented fixes and updates to Clarity. One of the fixes caused unexpected issues

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| What’s Fixed in Clarity |
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On February 25, 2022 Visonex provided an update on this issue as follows below.

This week after the updates on February 20th, the Visonex team identified an issue impacting medications with a frequency of “on selected days”.  They escalated this issue up to their development team for a resolution as quickly as possible.

Purpose of the update implemented on Feb 20 by Visonex:

* On Selected Day medications with dose counters enabled when a treatment was rescheduled were not ending appropriately.  As a result, the update was to correct rescheduled treatments with dose counters in place.

Impacted areas:

* Medications with the frequency of “on selected days” when **RESCHEDULED**
	+ When treatments were administered and posted in Clarity, the order was updated to no longer display in Clarity
		- This was corrected on Thursday morning.
	+ Date of next dose
		- Dates of next dose were corrected today – the 25th.
		- This assured any “on selected days” medications will again show in RTC or VM for administration
			* Staff have reported looking back at treatments posted earlier this week that did not have some of these orders display on the tx day but now do show the med in Medication/Imn tab but Given/Not Given is not charted.

If clinics entered medication orders into the system during the time of these critical updates, duplicate orders would now appear.  The date of last dose may also be incorrect based on the displayed order impact noted above.

What should clinics do at this time to review: (all options that can be considered based on your clinic workflow)

* Most “on selected day” medications are meds such as ESAs, Paricalcitol,  Iron and antibiotics, but some clinics use this frequency for heparin and other meds.
	+ Run the Medications with Date of Next Dose report
		- This will assure you can review any orders that were impacted that use Date of Next Dose
	+ Run the Medications with Dose Counter report
		- This will assure you can review any orders that were impacted that use Dose Counter
* Additional reports that may be run to review your data: (optional suggestions)
	+ Run the Medication Totals by Patient report with Date range This Month.
		- This will give you all meds that were given during the date range and you can verify the order is currently active.
* If you find orders that were duplicated, discontinue the one that does not have the most recent administration associated with it.
* If the Date of Next Dose is incorrect, go to Medications and correct the Date of Next Dose.

We apologize for the inconveniences this may have caused.

**Questions**

*Contact NKC Helpline at 206-292-2579 or* *helpline@nwkidney.org*

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