**THE PATIENT’S RIDE IS MISSING (before or after treatment)**

**DEFINITIION OF A LATE RIDE**

Ambulatory patient: 60 minutes after close of window

\*\*\*After 6:00 p.m.: 45 minutes after close of window

Wheelchair/bariatric patient: 45 minutes after close of window

\*\*\*After 6:00pm: 30 minutes after close of window

The patient or unit receive a call stating that there was no driver available.

Is the patients ride not there to pick up the patient during the allotted window?

or

**Done**

Should a SAS be filled out?

Next option: if still unable to secure transportation for patient.

Call NW Emergency Preparedness for Assistance 24/7 (425) 988-2897

Option may be to call additional noncontracted transportation provider. This is paid by NKC credit card. Resource list can be found on KNet.

Unable to find transportation?

Contact Manager, CD, or AOC if after clinic hours.

They will work with the unit and come up with a plan.

Has the unit closed?

Call patients’ transportation provider to find out statis of patients ride.

Can their transportation provider pick up the patient within an appropriate amount of time?

Where you able to book an NKC paid rider provider (Yellow Cab, Uber Health, etc)?