

# Clarity Monthly Update

#### **General Information**

The 3<sup>rd</sup> Sunday of every month Visonex updates Clarity with fixes to issues reported and enhancements based on client feedback. Following is a general overview of those fixes and enhancements that occurred on Sunday, July 19, 2020 and additional changes approved by NKC's Change Control Board.

## What's Fixed in Clarity

- E-Signature: Prior to July 19, an E-Signature would be required of the clinician who entered an order when that order was changed or discontinued by a different clinician. This has been fixed. The clinician changing/discontinuing an order and the MD indicated as Ordered By for the change/discontinue will get the E-Signature. This change will only be seen with orders changed/discontinued after July 19.
- **2. Medications without Diagnosis Codes Report:** the report will now correctly display the patients and dialysis medications that are missing an ICD10 code.
- **3. Missed Treatments type:** The logic in RTC was updated to allow the treatment type to be changed to "Missed Treatment" regardless of the treatment type in the patient schedule.
  - **a.** Missed and Unentered Treatments report: will display in the "Missed" section but will not have a reason.
  - **b.** RTC Status: will display with a TxPosted time but no Stop Time.
- **4. No Treatment/Medication Only type:** The logic in RTC was updated to allow the treatment type to be changed to "No Treatment/Medication Only" regardless of the treatment type in the patient schedule.
  - **a.** Missed and Unentered Treatments report: will display in the "Missed" section but will not have a reason.
  - **b.** RTC Status: will display with a TxPosted time but no Stop Time.
- **5. Remove "postponed" from warning in RTC**: Visonex updated the RTC warning when posting a treatment if a Medication/Immunization has not been documented. They have removed the word, "Postponed," since that is no longer an option. You will now see, "*Medication XXXX needs to have a time and an option* (*Given/Done/etc*) from the Medication/Imn tab."
- **6. Medication Labels-Update to work with PDF:** Visonex has updated the Medication Labels report to now allow printing on Avery Labels 5160 when the



report is opened as a PDF. Previously, you could only print on labels when using Viewer mode.

## What's New in Clarity

- **1.** Medication and Dialysis Prescription Orders will have a new look.
  - **a. Administration Section:** The Order Method, Order Taken Date and Time, Order Taken By and Ordered By have moved to the top of the page.

	·,					
		Admin	istration			
Start Date	06/19/2020 06:49	2	End Date			Enable End Now
Order Method	Select value	~	DC Order Method	Select value		$\sim$
Order Taken Date and Time		2	DC Order Taken Date and Time			
Order Taken By	@Grey@, 2288 Meredith RN	Clinician to sign)	DC Order Taken By	Select value	~	(Clinician to sign)
Ordered By	Select value	Ƴ (Phy to sign)	DC Ordered By	Select value	×	(Phy to sign)

**b. Signature Detail:** Creation and Discontinued Events that display at the bottom of the page are now separated.

	Sign	ature Detail	
Ore	der Creation Event	Di	scontinued Event
Primary Signer	Second Signer	Primary Signer	Second Signer
Signed By	Signed By	Signed By	Signed By
Care Team Role	Care Team Role	Care Team Role	Care Team Role
Signed Date	Signed Date	Signed Date	Signed Date

- **c. Enable End Now:** In order to use the End Now button, staff must first click the Enable End Now button. There are 4 required fields to complete; DC Order Method, DC Order Taken Date and Time, DC Order Taken By (Clinician to sign) and DC Ordered by (Phy to sign).
- **d. Clinician to sign:** This note next to the Order Taken By field used to say, "Nurse." Changing to "Clinician" makes it less confusing and more likely that ARNP and Renal Fellow names are selected as the Order Taken By when they are the ones giving the order on behalf of the primary nephrologist. ARNPs and Fellows cannot sign as the Ordered By person.



#### **2. Rejecting Orders**

- **a. Rejecting a Dialysis Prescription or Medication Order** will automatically End the order. A reason is required as well as DC Order information.
- **b.** Rejecting an Immunization Order or General Physician Order will automatically discontinue the order.
- **c. Pop up messages** will appear when a clinician clicks the Reject button. The message will inform the user whether an administration has already been completed on the order and ask the user if they still want to reject the order.
- **d. Reject Reason:** the reason for rejecting the order is required. One of the following two messages will display:
  - i. **Dialysis Prescription:** "When you click Submit the Dialysis Order will be cancelled and a new order must be immediately entered. Tell the charge nurse about your actions. If you click Cancel the order will not be rejected and will be returned to the list to be signed."
  - **ii. Medication Order:** "When you click Submit it will automatically discontinue the order. Tell the charge nurse about your actions. If you click Cancel the order will not be rejected and will be returned to the list to be signed."
- e. Immunization and General Physician Order: Only the Reason boxes are required. The order will automatically be discontinued.
- f. "Rejected" will display in the order grid
- Dialysis Orders, Medication Orders, and Immunization Orders will display "Rejected" in the Grid

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reaction	Prescription	start bate	End trate	COM 1	edui tAbc	HOID	Last updated	Undered ink	Obeated BA	Last Given
accao	4 mg intranazally (4 mg/0.1 mL sprae) 2 times a day can be repeated other none pm	06/11/2020 14:22	06/11/2020 10:23	x			06/11/2020 16:24	@House@, 560 Gregory	@Grey@, 1744 Meredith	
	4 mg intransally (4 mg/0.1 mL spray) 2 times a day can be repeated other name	06/11/2020 16:24	06/22/2020 16:35		Adm as Dialysis		06/22/2020 16:30	@House@, 560 Gregory	Cable, Wordy L	
				Add N	1. A.					
				10.4276						
				10.477						/
				121071			-			
				1547			Futu	re 🔿 All (	Discontin	ue
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							Futu	re 〇 All () <u>Last Given</u>	Discontin	ue
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g. Rejected information will also display in the Signature Area of the Order page.



Rejected Information will also display in the Signature Area of the Order Form:

			Signal	ture Detail
	Order Crea	tion Event		
Primary	Signer	Second	Signer	Primary
Signed By		Signed By	Nurse, Jeannie RN	Signed By
Care Team Role		Care Team Role	Nurse - RN	Care Team Role
Signed Date		Signed Date	06/16/2020 16:14	Signed Date
	Reject Info	mation		
Rejected By	Drew, Nancy RN			
Care Team Role	Nurse - RN			
Rejected Date	06/23/2020 09	:13		
Reject Reason	Physician Rescin	ded Order - no lon	ger required	

- **3.** Entering Start Date and End Date at the same time. If you enter a Start Date and an End Date in an order and you immediately sign it, you will only have the one E-Signature to complete. If you do not sign the order immediately, 2 orders will display in the E-Signature page. One for the Start order and the other for the future End Order.
- **4. Using Dose Counter.** The DC order will appear for E-Signature after the last dose is given. The E-Sig will be sent to the Clinician who entered the order, not the Clinician who gave the last dose.
- **5. The Census Report has been decommissioned:** This report was not designed to be used by organizations like NKC that have multiple clinics and did not give accurate values.
- **6.** Additions to the Treatment tab in RTC. Added two new columns to the Treatment Detail grid. Total Fluid Removed (TFR) and Dialysate Flow Rate (DFR).

@@(	@@ Test (	Clinic 🗸	Date	5/20/2	020	T)		His	tory	~	Close
Defre	ite@, 1014	VW2								User: Nurse 2	
Time	B/P	Pulse	AP	VP	IMP	UER	IER	BER	DER	Notes	Use
05:30	152/70	59	-69	99	52	1200	0.048	300	500	Access secure/ visible. Tx started.	KM2
06:00	157/82	59	-142	148	52	1200	0.188	400	500	Access secure/ visible. Pt is awake/alert.	KM2
	164/75	59	-146	149	54	1200	0.728	400	500	Access secure/ visible. Pt is watching tv.	KM2
06:30		60	-147	151	55	1200	1.328	400	500	Access secure/ visible. Pt is watching tv.	KM2
06:30	161/83	00	- A. C.				a la ancienta	100	con	And a state the second se	100.00
06:30 07:00 07:30	161/83 154/75	60	-147	149	55	1200	1.927	400	500	Access secure/ visible. Pt is resting.	KMZ
06:30 97:00 97:30 98:00	161/83 154/75 161/65	60 58	-147	149 150	55 58	1200 1200	1.927	400	500	Access secure/ visible. Pt is resting. Pt is awake/alert. Access secure/ visible.	KM2 KM2



#### 7. Care Manager Dashboard Improvements (Access Care Pathway)

a. Nurse-RN has been added as a care team role for selecting patients. The Nurse-RN is the one designated as the Primary Nurse in Patient Care Team.

## Clarity Guides and Tip Sheets – On KNET

- 1. Clarity User Guides by Role: <u>https://knet.nwkidney.org/intra/1561662660362</u>
- 2. Clarity Tip Sheets: <u>https://knet.nwkidney.org/intra/1561665832956</u>