

Corrections in Real-Time Charting

When a correction needs to be made in Real-Time Charting (RTC), the RTC session will first need to be unposted.

Unposting a Treatment

To unpost a treatment, go to **Treatments>Treatment History**. Verify you are in **Treatment History** before you proceed. Click on the date of the treatment that needs to be unposted.

						Treatment History					
	Patient Primary No Broadway Medical Re Dialysis	ephrologist: Kidney Cen ecord#:	: NAKAMOT Iter - Outpa Code S	O, LISA A tient Chronic - 3rd Shif Status: FULL CODE	t Mon	-Wed-F	Cha	nge			
	Date	Start Time	End Time	Clinic	<u>Shift</u>	Room	Station	Treatment Type	Reason Missed	Charge Processed On	
<	11/13/2019	7:25	21:30	Broadway Kidney Center			10	Center Hemodialysis			
Г	11/11/2019	17:03	20:07	Broadway Kidney Center			15	Center Hemodialysis			

When the Treatment Summary opens, scroll approximately half-way down the page and click **Delete**. This "deletes" the posting of the session. It does not delete the checklist from existence. It will no longer appear in the Treatment History because only posted treatments and entered missed treatments appear in the list. The RTC checklist will still appear in Checklist History, though.



		Vital Signs	
Start Sitting B/P	153/106	End Sitting B/P	151/98
Start Sitting Pulse	120	End Sitting Pulse	95
Start Standing B/P		End Standing B/P	
Start Standing Pulse	0	End Standing Pulse	0
Start Lying B/P		End Lying B/P	
Start Lying Pulse		End Lying Pulse	
Start Temp	97.6	End Temp	97.8
Run High Temp	0		
Run High B/P	173/109		
Run Low B/P	151/100		
Nurse Assessment Notes			$\langle \rangle$
Physician Rounding Note			$\hat{}$
			Submit Delete

WARNING: every time a session is posted that had a medication given that uses Date of Next Dose or Dose Counter, the Date of Next Dose or the Dose Counter will advance by the frequency or by one. This is also true when we unpost a treatment and then repost it. Each time the session is unposted and then posted again it will advance the Dose Counter and the Date of Next Dose. (Instructions for correcting the medication orders are included at the end of this tip sheet).

When you delete (unpost) a treatment from Treatment History (in preparation of reposting the treatment), you will get this pop-up message **if a medication was given in the RTC session that uses Date of Next Dose or Dose Counter**:

Message	from webpage	×
?	You are deleting a treatment containing medications that are not administered every treatment. Verify the Doses Given of any medications that use the dose counter. Verify the Date of Next Dose of any medications that use On Selected Days.	
	OK Cancel	



Making Corrections in Real-Time Charting

To make corrections in RTC, go to **Treatments>Real-Time Charting**.

You must always go here to make corrections or Billing will not get corrected. You cannot correct Billing errors by changing data in Treatment History because it does not change the RTC checklist.

If the correction is occurring on a date other than when the RTC session occurred, choose the clinic where the patient dialyzed and change the date to the date the treatment occurred. This will allow the patient list to load for that date. Select the patient from the dropdown and the RTC session will load.



Make the corrections and then go to the PostTreatment tab to Add Treatment (post the treatment).

If the correction is for a crossover or backup treatment, you might not see the patient's name appear in the dropdown list for the clinic where they had HD. In these cases, select the patient's **Home Clinic**, change the date to the **Date** the treatment occurred, allow the patient list to reload and then select the patient from the dropdown.

If the patient's name still does not appear, it may be because the patient dialyzed on a day that is not on their Regular Schedule. Scroll to the bottom of the patient list and select **Show All Patients**. Allow the patient list to reload and then select the patient from the dropdown.

Even though you selected the patient from the home clinic patient list, the RTC should still match the **Clinic** to the **Location** where the RTC occurred.



	Pre Treatment	Nurse Assessment	Treatment	Medications / Imn	Phy Round
<	Broadway Kidney Ce	Pate 10/7/2019		History	
					User: Stauf
	Item	Value			Notes
	Patient Documents	Patient Documents			
	Setup				
	Location 🤇	* Broadway Kidne	y C 🗸		
	Treatment Location				

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Correcting Medication Orders

Medications with Dose Counters and medications that use Date of Next Dose will need to be updated in **Patient > Medication Management > Medications** screen. You may need to view **All** medication orders (current and discontinued) to see the true **Last Given** date.

List of Prescrip	ption Medications										
								O C	urrent O Future		Discontinued
Medication	Prescription	Start Date	End Date	PRN	Adm Type 👻	Hold	Last Updated	Ordered By	Updated By	Last	Siven

View the medication with this frequency and make note of the **Last Given** date (in the far right-hand column). Select the medication and click **Change Order** button.

Update the **Date of Next Dose** to the correct date, based on the **Last Given** date and the patient's medication frequency (every (blank) weeks).

Update a Patient's Prescription Medication							
	Prescription						
Medication				Do not Substitute			
Dose		Dose Unit	~	Clinical Route	×		
Monthly Dose		Strength		Dose Form			
Frequency	On Selected Days	~					
Monday		Tuesday					
Wednesday		Thursday					
Friday	\checkmark	Saturday	Sunday				
Every	2 Weeks	Date of Next Dose					
Free Text							

Update the **Dose Counter** to the correct **Starting Doses** (the number of doses already given on this order) and **Total Doses** (total number of doses to be given on this order). In the example below, if the first dose was given during the treatment that is being unposted, the correction to the order would require entering "1" for the Starting Doses and leaving the Total Doses as "6." This lets the order know that there are 5 doses remaining to be given in future RTC sessions.

Pt Provided	ESRD Related	● Yes ○ No
PRN	Reason	
Use Dose Counter	Starting Doses	1 Total Doses 6 Doses Given
Hold	Hold Until Date	