

FAQ – Medication Management with Decision Support

Who is in the protocol?

Patients are considered on the protocol if they meet all of the following criteria:

- Have an active status
- The patient is currently on the medication (meaning no end date or a future end date)
 - Note: “Wasted” prescriptions are excluded from the protocol

Aranesp, Mircera, Zemplar Protocols – Additional Notes

- Putting a prescription on hold will put the patient into the Restart Aranesp, Restart Mircera, or Restart Zemplar Protocol
- Only the following frequencies are considered in the protocol:
 - **On Selected Days – Every N Weeks**
 - **Once a week**
 - **Every 2 weeks**
- Only the dose / frequency combinations in the “protocol step” table are considered in the protocol.

Who is not in the protocol?

Patients are considered not on protocol if they meet any of the following criteria:

- Have an inactive status
- The patient is no longer on the medication (historical end date)
- Belongs to one of the following Patient Groups:
 - Patients Excluded from [*Medication*] Protocol

Venofer Protocol – Additional Notes

- Putting a prescription on hold will take the patient off the protocol

How do I start a patient on the protocol?

Patients are automatically considered to be on the protocol as long as they meet the conditions described in the above sections **Who is in the protocol?** and **Who is not in the protocol?** No additional steps are needed to put the patient on the protocol.



What if I want to exclude a patient a patient from the protocol?

There may be cases where a particular patient should be excluded from the protocol, regardless of what their current prescription may be. To do this, the patient can be manually added to the appropriate Patient Group under Organization >> Patient Groups

- Patients Excluded from [*Medication*] Protocol

Patient Groups

List of Patient Groups

Group Name	Description	Group Type
Patients Excluded from Aranesp Protocol	Patients Excluded from Aranesp Protocol	Decision Support
Patients Excluded from Venofer Protocol	Patients Excluded from Venofer Protocol	Decision Support

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Add/Edit Patient Groups

Group Name	<input type="text" value="Patients Excluded from Aranesp Protocol"/>
Group Description	<input type="text" value="Patients Excluded from Aranesp Protocol"/>
Group Type	<input type="text" value="Decision Support"/>
Patient	
<input type="text" value="Select Value"/>	
<input type="text" value="@TEST@, John 100"/>	
<input type="text" value="@TEST@, John 101"/>	
<input type="text" value="@TEST@, John 104"/>	
<input type="text" value="@TEST@, John 106"/>	
<input type="text" value="@TEST@, John 107"/>	
<input type="text" value="@TEST@, John 108"/>	
<input type="text" value="@TEST@, John 109"/>	
<input type="text" value="@TEST@, John 112"/>	
Selected Patients	
<input type="text" value="Select Value"/>	
<input type="text" value="@TEST@, John 118"/>	
<input type="button" value="Add"/> <input type="button" value="Remove"/>	
<input type="button" value="Submit"/> <input type="button" value="Delete"/>	

Why didn't a task generate for this patient?

- Does the patient have a recent lab result(s) (typically within the last 60 days)? If not, the patient will typically get a task to redraw the lab.
- Has the patient had a lab result since the last Medication Management review? If not, a new Task will not be generated until a new lab result is entered.
 - Tip: The last review date can be seen at the bottom of the Medication Management form
- Was the patient on a protocol Rx on the date the lab result came in? If not, the patient would not have been considered on protocol at the time and would not have received a task.
 - Tip: Check the edit date of the prescription to see when it was last updated.
- Was the Rx updated *after* the lab date? If so, a task will not be generated because it is assumed that the medication prescription has already been adjusted based on the lab result and the Task recommendation would be redundant.
- Is this patient in one of the protocol exclusion Patient Groups?
 - Patients Excluded from [*Medication*] Protocol
- Aranesp, Mircera, and Zemplar Protocols



- Does the patient's Rx have one of the protocol frequencies (see **Who is in the protocol?** above)? If not, a task will not be generated.
- NOTE: It is also possible that a Task *was* generated, and another user marked it as complete. Check the **Last Review Completed** information at the bottom of the Medication Management form, and contact Clarity Support Services for details.

Why didn't this patient get a task to restart Aranesp / Mircera / Zemplar?

- Was the patient's Rx ended instead of being put on hold? If so, the patient is no longer on the protocol, and will not get a task. In order to get a task to restart Aranesp, the Rx must be put on hold instead of ended.



Tips & Tricks

- Make sure to mark the Task complete on the Medication Management form
- Be sure to put prescriptions **on hold** if there is a restart protocol (ie. Aranesp, Mircera, Zemplar)!
 - Restart tasks will only be generated for when prescriptions are on hold.
 - If the prescription is ended, the patient will drop off protocol and no tasks will be generated for that patient. To get them back on protocol, a new prescription must be entered that meets the protocol criteria (see above).
- To see which patients are on protocol, or which patients are in the exclusion groups, use the **Patient Search** or run the **Patients in Group** clinic report

Patient Search

- Select a Patient
- Choose All for all filters so all patient in group will be returned
- In Group dropdown choose protocol group
- Click Search
- The grid / drop will return all patients in the that group (that user has access to)

Select a Patient

Clinic	Shift	Status
ALL ▼	*ALL* ▼	*ALL* ▼
Primary Nephrologist	Group	
ALL ▼	Patients on: Protocol Mircera ▼	
Last Name	First Name	Middle
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>
<input type="button" value="Search"/>		

Patient in Group clinic report

- Reports >> Report Wizard >> Clinic Reports
- Choose **Patients in Group**
- Date range = Today
- Check the box to go to Advanced Mode
- Under **Group** choose Decision Support from the dropdown, then choose which protocol you would like to see and click Add

Group Decision Support ▼		
Select Value Patients Excluded from Aranesp ^ Patients Excluded from Venofer ^ Patients on: Protocol Aranesp ^ Patients on: Protocol Aranesp (0) ^ Patients on: Protocol Venofer ^	<input type="button" value="Add"/> <input type="button" value="Remove"/>	Select Value Patients on: Protocol Aranesp



- Click Show Patients, and then click Run Reports

