

Quick Start Guide for Jobvite– NKC Hiring Manager

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Hiring Manager: Getting Started

You will receive an email invitation to create your Jobvite account. When you click on the link in the email, you will be redirected to another screen (see below), where you will populate the fillable form and create a password for your account. Once you have submitted this form by clicking **Continue**, you will be able to log into Jobvite.

Page and Palds			
First Name:	Brian		
Last Name:	Recruiter		
Email Address:	brian.recruiter5@gmail.com	n	
Password:*	•••••		0
Retype Password:*	•••••		
Country:*	United States	~	
Zip/Postal Code:*	49345		
Timezone:*	(UTC-05:00) Eastern Time (US & Ci 🔽	

After you have created your account, you will be able to enter personal information and set up preferences for your account. To do this, click on **My Account** found under your picture icon.

Jobvite	Requisiti	ons Onboarding	Jobvites		Search Requisitions	۲		9
Dashboard 💙					Laune	Logged in as: Sarah Sniegowski		
Links				Billboard				
Send a Jobvite	Refer a				No Announcements	Q 0	My Account Profile and App Set	tings
	friend			My Referrals		۲	Logout	
All Open Requ	All Open Requisitions updated a minute age		updated a minute ago 🧲		No Referrals			

Here you can indicate how often (immediately or daily digest) you would like to receive e-mail messages regarding your Jobvite account, set your preference for the number of items displayed on list pages, and decide how you want to receive interview messages.



Additional Training: For detailed info on your account and customizations available to you, select **My Account** from the Interactive Help menu.

Hiring Manager Dashboard Overview - Desktop

Your Dashboard provides an easy overview of all tasks pending such as interviews, offers to approve and evaluations to fill out along with all Job Postings in the company since you also have Employee access for applying to jobs internally. Use any of the action buttons on the dashboard to hop into a specific task or select from top ribbon to view all (Requisitions, Candidates, etc.)

You can move dashboard widgets around and customize your widgets.

Additional Training: For a guided tour of your Dashboard and how to customize it, select Dashboard Tour from the Interactive Help menu.

Jobvite Requisitions C	andidates j	obvites	Reg	ports	Appli	cations	s 🗛 Search Candidates HT 📾 🗄	0							
Dashboard 🛩					What's	New?	Launch Dashboard Tour Set	tings 4							
Links							Billboard updated a few seconds a	5° C							
< Send a jobvite	Send a Jobvite Add Requisition Refer a friend						Welcome to Northwest Kidney Centers' new Recruiting Solution								
2, Add Candidate							Hiring Manager Training will be scheduled in small groups regionally and prov just-in-Time intermittently on an ongoing basis. For jobvite-provided Hiring Manager training, click on the ? icon on the jobvit Ribbon. Select Tintersche Heip for the system to guide you through various common tasks, as well as the Hiring Manager Learning Path.	ided æ							
Pending Requisition Approvals		uj	pdated a	few se	conds a	0 Q									
							All Interviews - My Open Regulations updated a few seconds a	0 °0							
AT Approver Test	Approvo	Reque	st Sent		04/30/2	2019	< Apr 29 - May 12								
Medical Receptionist															
 Dialysis Technician (898934293) 			1	- 3 of 3			9:00 AM Jane Referral In-Perso Peritoneal Dialysis Nurse Interview	n w							
My Open Regulations			odated a	tew se	conds a	0 0	1-1011								
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			-				All Open Regulations updated a few seconds a	0 es							
Requisition Title	1	1		1/4	7/1		Test 🔒 SeaTac Pavilion/SeaTac Kidney Center								
Test SeaTac Pavilion/SeaTac Kidney Cent	er 0	1	1	0	3		Test New Workflow Blagg Pavilion/Lake City Kidney Center	• •							
Test New Workflow Blagg Pavillon/Lake City Kidney Cen	ter 0	0	0	0	2		Unit Coordinator	• •							
Registered Nurse SeaTac Pavilion/SeaTac Kidney Cent (1RN4STKC)	er 0	0	0	0	3		Dialysis Technician + Apply	•							
Peritoneal Dialysis Nurse Auburn Kidney Center	۰	0	1	0	2		KKC DT								
HR Coordinator Distribution and Service Center (900033)	0	٥	٥	0	0		Kent Kidney Center								
HR Coordinator Attempt 2. Distribution and Service Center	٥	0	0	0	0		Registered Nurse SeaTac Pavilion/SeaTac Kidney Center	• •							
Dialysis Technician Seattle Kidney Center	۰	0	1	0	1		Peritoneal Dialysis Nurse Auburn Kidney Center	< v							
			1	-7 of 7			HR Coordinator	• •							
My Pending Offer Approvals			odated a	ten se	conds a	0 0	Distribution and Service Center								
Sohn Test Registered Nurse (1RNASTK	0			leject	Ap;	prove	HR Coordinator Attempt 2 Distribution and Service Center	• •							
			1	- 1 of 1	X	13	LPN SeaTac Pavilion/SeaTac Kidney Center + Apply	• •							
My Pending Evaluations			pdated a	tew se	conds a	0 0	1-10 of 11	>							
Jane Referral Interviewed on April 29, 2019	,				51	tart									
			1	-1 of 1											

Hiring Manager Dashboard Overview – Mobile App

The mobile app allows you to approve/reject candidates, requisitions and offers as well as move candidates through the workflow but you cannot create Requisitions.

Requisitions must be created through the desktop site.

Much like the desktop dashboard, this helps you make recruiting decisions on the go. And if/when you have multiple emails and notifications about your open position, you can log in here and have all of your recruiting info in one place, organized by task.

JODVITE											
Offer Approvals Pending											
Hermione Granger HR Coordinator (900033) Approval sent Sun, Mar 17											
Recent Interviews											
SR Second Referral interviewed for Dialysis Technician Interviewed on Wed, Mar 13											
Submit Feedback											
SR Second Referral interviewed for Dialysis Technician Wed, Mar 13 In-Person Interview											
RT Referral Test interviewed for HR Coordinator Tue, Mar 5 In-Person Interview											
View Feedback											
JT Jobvite Test interviewed for Dialysis Technician 1 completed 0 remaining											
Home Candidates Requisitions Referrals Settings											

Additional Training: For more training on the Mobile App and its features, select Jobvite Hiring Team Mobile App from the Interactive Help menu.

Creating Requisitions

As a hiring manager, you will have the ability to create requisitions. By clicking on the **Requisitions** tab you will see a list of all open, on hold, or draft requisitions. To create a new requisition, you can copy an existing requisition or build one from scratch.

Jobvite	Pipeline	Campai	gns	Sourcing	Requisitions	Candidates	More	Search Cano	didates	0	3 ≟ 0
Requisitions										+ A	dd Requisition
Refine By		40	S	end Jobvite	Sort By:	Updated	~			1-8 of 8	< >
Keyword, Titl	e or Req. ID	×		Requisiti	on		Info	Recruiter and Hiring Manager	Status	Updated	Candidates
Search	Reset All			Product External	Marketing Ma • New York	nager (10094)	Info	R: Brian Mannor HM: Glen Manager	Open	04/29/2015	0 Active
Status Open		x •		Senior A External	ccountant (10) • San Mateo	00)	Info	R: Brian Mannor HM: Glen Manager	Open	04/17/2015	11 Active
Awaiting Recruiters	My Approva	al		Staff Acc External	countant 1 (10 - San Mateo	056)	Info	R: Brian Mannor HM: Glen Manager	Open	04/01/2015	0 Active
Select Option	1			Market External	Research Anal - San Mateo	yst (1019)	Info	R: Brian Mannor HM: Glen Manager	Open	02/04/2015	0 Active
Hiring Manag Select Option	ers			Custom (1009) External	er Success Acc	ount Man	Info	R: Brian Mannor HM: Glen Manager	Open	01/21/2015	0 Active
Posting Type				externa	San Mateo						

To get started, click +**Add Requisition** in upper right hand corner and then add information to the fillable form. You can also access this by clicking on **Add a Requisition** on the Links widget on your Dashboard.

Complete all fields. The online Requisition form should be similar to what you are submitting today to have a position approved. There is a place to enter notes for as well as upload any supporting documents. Be sure to review your form carefully before submitting for approval.

Additional Training: For a guided tour of the standard fields that are in place on your requisition form, select Add a Requisition from the Interactive Help menu.

2. BUDGET/COST			
Budgeted FTE for current fiscal vear?	0	Yes	
,		○ No	
Capacity	0		×
Overtime Hours Percentage	8		×
RN/Tech Ratio	0		×
3. SUPPORT			
Why position is needed	0		
4. APPROVAL WORKFLOW			
Workflow		Select Option	•
Recruiter		Select Option	•

Under section 4, Approval Workflow, make sure to select **General** under Workflow (only option there is) and your Recruiter from the drop down menus. If you need to gather more information before submitting your requisition you can select **Save** and it will save your progress as a Draft Requisition.

Once the requisition is complete, select **Submit For Approval**. Now instead of scanning, emailing and printing the requisition several times over the course of the approval path, all of those actions live within Jobvite and are easily done through email, the mobile app or the desktop website.

You are responsible to select the appropriate approvers, the approval path should first go to your Director (unless you are one) then your VP and, lastly, your Recruiter.

Next, provide a personalized message or keep the template message. You can also attach any supporting documents needed such as a budget spreadsheet. Then, click **Submit**. An email will be sent directly to your approvers, in sequential order, as they are called upon to either approve or disapprove the requisition request. For example, your VP will not get any request for approval email or notification until your Director has first approved the requisition.

Submit For Approval : Test (3	-2019)									
Multiple Locations Date Created: 05/14/2019											
The approvers need to approve the requisition in	this order.										
Select Approvers *	[cala										
	. Sele	ect Approver									Ŧ
	2. Sele	ect Approver									Ŧ
	3. Select Approver									v	
Send Message											
This message will be sent to all approvers.											
Subject*	Job requisi	ition approval -	Test								×
Message *	Formats	• B <i>I</i>	Ē٠	:≣ -	}∃ -	e e e					
	Dear (reci) Please rev https://app	pient-first-name view the attach p.jobvite.com/u	e], ed job requ niqueid	isition inf	ormatior	n and either	approve or	reject the	requisition.		
	Thank you	1.									
	Sherie Chi	ipperfield									
	Upload	File Or drop should	files here be a PDF, l	from yo RTF, Mic	our des rosoft V	iktop to up Word, Micr	load. Files osoft Exce	shall not I or Text F	exceed 10 ille.)MB The f	file
Skip Approval Process									c	ancel	Submit

Approving Requisitions

Approvers can see all the specifics of requisitions including a full description of the position and links to either approve or reject the requisition. Hiring Managers and Approvers can approve or reject directly through their email inbox or smartphone without logging into the system.

Requisitions > Senior Accountant (1099)									
Awaiting Approval Surrent StatusSan Mateo LocationExternal Posting TypeCreated: 11/05/2015 Updated: 11/05/2015+ Add Candidate1 of 11<									
Select Hires Retract Approval Process Copy Search Resume Databases									
Summary Detail	ls Notes 0 Activity								
Approvals	Initiated 11/05/2015		Requisition Analyt	ics Summary					
Approver	Status/Action		Open Positions	Days Open					
Brian Mannor	Approval Request Sent 11/	05/2015	2	0					
	Approve Reject		Active Candidates	Total Candidates					
			- 0	0					

Before submitting their approval, approvers can include specific notes to pass along to the recruiter. If there are multiple approvers, the next person in the chain will receive an email and go through the same process.

Your requisition list shows status of all requisitions awaiting approvals, so that you can see where in the process each requisition falls.

Requisitions > Senior Accountant (1099)										
Approved Current StatusSan Mateo LocationExternal Posting TypeCreated: 11/05/2015 Updated: 11/05/2015+ Add Candidate1 of 11<										
Open Select Hi	Open Select Hires Close Copy Search Resume Databases									
Summary Details Notes 0 Activity										
Approvals	Initiated 11/05/2015 Approved 11/	05/2015	Requisition Analytics Summary							
Approver	Status/Action		Open Positions	Days Open						
Brian Mannor	Approved 11/05/2015		2	0						
			Active Candidates	Total Candidates						

Reviewing Candidates

The **Candidates** tab will show you all the candidates who have applied to your requisitions. You will only see **Active** candidates. You can change the **Application Status** filter to be set on any specific workflow status you desire. You can search your entire candidate database using the search buttons on the left and you can filter for resume, cover letter, and candidate summaries.

							+	Add Candidate
Search Show Me How!	4 0	Actions	•	Sort by:	~	1-4	9 of 49 Candidate(s) < >
Search 🚱		Name	Info	Job Applied		Source	Status	Last Activity -
Name Only		Adan Sharp	o	Account Executive		Import	Interview	08/20/2015
Reset All Save Search		Nick Steele	Ø	Senior Buyer		Import	Interview	08/06/2015
Requisition All Requisitions	\$	Sarah Sniegowski	Ø	General Application		Recruiter: Sarah Sniegowski	Offer Sent	07/29/2015
Select a Requisition Application Status		Sarah Sniegowski	0	General Application		Recruiter: Sarah Sniegowski	Video Screen	07/13/2015
All Active Requisition Type	\$	Sarah Jobski	Ο	General Application		Recruiter: Sarah Sniegowski	New	07/07/2015

By clicking on the eye icon in the **Info** column, you will see a quick view of the candidate's summary, resume, notes, messages, and any interviews that have been scheduled. By clicking on **View Details**, you will be redirected into the candidate's record.



In a candidate record, you will have access to a wide variety of the candidate's information as well as a means of managing each candidate. Using the tabs across the center of the record, you can see a Summary of the candidate's information, view their resume and cover letter (under **Application**), see where they are in the **Workflow, Evaluations** and email **Messages** sent.

Jobvite Pipeline Cam	paigns Sourcing Requisitio	ons Candidates	More 🗸	🖳 Search C	Candidates	5		0	k	Add Note
Adan Sharp 🕚			Candidate I	Profile Tour	Back to	Candidates	1 of 49 <	>		
Applied For: Source: Move to	Account Executive Import Schedule Interview Pr	voceed to Reference	Status: Inf Applied: Of Updated: C Check Reject	terview 6/02/2015 2:43 P 08/20/2015 7:35	PM AM	 Sunnyvale (555) 555-2 	, California 335			
Summary Application Vic		ations Notes	Messages	Tasks	Feed AC					
Candidate Details		View Co	ntact Record Vi	ew All Fields	Disposit	tion				
First Name *	Adan				Select D	isposition		*		
Last Name*	Sharp									
Email Address	jobvite27.inc@gmail.com				Source					
Title	Creative Director				s In	port				
City	Sunnyvale				Edit					
State	California									
Zip	94085				All Applic	ations				
Home Phone Edit	(555) 555-2335				Account E Interview	Appl Upd	lied: 06/02/201 ated: 08/20/20	15		

Summary: Demographic information & status bars for requisitions

Application: Documents submitted by the candidate, ex: resume & cover letter.

Workflow: View progression of this candidate in the workflow.

Evaluations: Evaluation forms completed.

Notes: Comments & emails with internal contacts/colleagues.

Messages: External emails that are sent/received by candidate

Tasks: Tasks can be edited, reassigned, or designated as complete.

Feed: Summary of all of the Notes, Messages, and Evaluations



Additional Training: For a guided tour of the standard fields that are in place on your requisition form, select **Navigating the Candidate Record** from the **Learning Path - New Jobvite Hiring Manager**.

Approving Candidates for Interviews

Hiring Managers can see candidates who applied to their position and are active at any time from their Home page. Rejected candidates are removed from your positions

Jobvite Requisitions Cand	idates J	obvite	s Re	eports	More	v					<u>*</u> **	Sea	rch C	andio	dates			()
																Lau	nch Da	shbo	ard T
Metrics							Metr	ics											
0% Applications in From Internal	the last 30	Days						(00%		0	Appli From A	cation	ns in t	he las	t 30 C)ays		
My Open Requisitions	-					Ŷ	All In	tervie	ws - N	/y Op	en Re	quisit	ions						
	1	1	2				۲						Nov	02 - N	lov 15	5			
Requisition Title	1	Future Con	One-Serie	and a	4 ans	4		Mo 2	TU 3	We 4	Th S	Fr 6	5a 7	Su 8	Mo 9	Tu 10	We 11	Th 12	Fr 13
Sales Development Representative London (2015-7)	2	0	0	0	4		09	:00 AM	S	ara H	emsw	orth							
Account Executive San Francisco, CA (2015-6)	0	0	0	0	2				^	ccou	IN EAC	cutive							1-10

Once the Recruiter has screened a candidate and determined they are a match for your open position, you will receive an email in which you can review the candidate's resume, and let the Recruiter know if you're interested or not interested in the candidate, along with any notes.

Brian Mannor «	<notification@< th=""><th>jobvite.com></th><th></th></notification@<>	jobvite.com>	
o me 🖃			
Dear Glen,			
Please review the a his candidate.	attached resume a	nd indicate wheth	er you would be interested in
https://app.jobvite.c	om/em?i3514f2c6	7a5254dd99d0b9	3f125a46a7
hank you.			
Fraining @ Curricul nterested Not Interested	lum Development		
Position: Sen Name: Ton	ior Accountant i Simms	Requisition ID: Email:	1000 t.simms33@invalidemail.com
Resume: Foni Simms 592 East Fulton Str 3rand Rapids, MI 4 <u>simms33@invalide</u> Cell: <u>616-414-1920</u> 3MA Accounting Fi SENIOR MANAGEI	eet 19501 email.com irm, Grand Rapids R, Assurance and	i, MI September 2 Accounting Servi	002 to present ces, with specialization in

After you have approved a candidate, they will move to the next step in the **Workflow** tab and the HR Assistant will schedule an interview.

Jobvite integrates scheduling with Outlook. You will receive an email notification along with an appointment invitation you can accept or decline. Once accepted, the invitation will be saved on your Outlook calendar.

Dear Jason,	
Please complete an inter	view with Tia Simms for the job of UI Designer. After the interview, fill out this interview evaluation form:
https://hire.jobvite.com/e	m?gF6038157D069C73D1CB7FB9AB2357C73
Best regards,	
Yuliana Prado	
interview schedule:	
Sammy Employee 6/3/2	015 2:15 PM - 3:15 PM
Jason Smith 6/3/2015 3:	13 PM • 4:15 PM
Show current interview s	chedule: https://hire.jobvite.com/l?mnkqLptwS
View Candidate Details:	https://hire.jobvite.com/em?yF6038157D069C73D1CB7FB9AB2357C73
View job description: http://www.	s://hire.jobvite.com/em?vF6038157D069C73D1CB7FB9AB2357C73

After the interview, you can access the Evaluation form by the link provided in the appointment request email (also in your calendar appointment.) You can also access the evaluation form from your Dashboard or the individual candidate's workflow tab.

Jobvite Requisitions Cand	idates Jobvites Reports		Search Candidates	нт 🚥 🔠
< 國 Second Referral	0			3 of 5
Applied For: Dialysis Technician Source: Employee Employment Not NKC, Not NKC Workflow Step	n x y Original Schedule In-Person Interview Programs	n In-Person Interview Applied: 03/04/2019 Updated: 03/08/2019 Seed To Pending Approval	Lo Seatte I Q 206-096- Reject	VA - United States 7890
ummary Application Feed	Workflow Evaluations 🗿 Notes	🛛 Messages 2 Tasks	Activity	
Vorkflow				
In-Person Interview Evaluations Incomplete Schedule Another Interview Modify Schedule Cance	Submit Evaluation Modify Me Interview	ssage Print Schedule	· View Evaluation · Inv	ite Candidate
All interviews are in time zone of	f Pacific Standard Time			
Interviewer	Date and Time	Location	Response	
Hiring Manager Test	03/13/2019 9:00 AM - 10:00 AM	•	Interview sche	ouied

Once you submit your feedback, the Recruiter is notified of your recommendation.

Submit Final Candidate(s) for Reference Checks

Once all interviews are complete, your top candidate(s) should be moved to the **Reference Check** step.

Move candidates through the workflow by using the **Workflow Step** drop down or the buttons to the right of the **Workflow Step** drop down.

Note: The **Workflow Step** drop down menu lets you view statuses other than the ones presented by the action buttons, which are the next progressive steps in the workflow. You are not allowed to skip steps, this ensures that hiring reports are accurate and complete.

Jobvite	Requisitions	Candidates	Jobvites	Reports	Application	5		<u>*1</u> *
K JT Jol	nn Test 🖸							
Applied For: Source: Employment Education:	Test New W Job Board the Engine & University of	/orkflow Control Syster State	ns Departn	× v o	View Requisition	Reference Chec Applied: 04/05/ Updated: 04/30	k (2019 0/2019	
Refere	nce Check	x v Sche	dule Refer	ence Check	Proceed To	Pending Appro	val Rej	ect
Workflow Verbal Of Sherie Ch	ffer ipperfield move	ed John Test to	Verbal Offe	er on <mark>04/05/2</mark>	2019			
• Pending	Approval							
Reference	e Check							

Offer Approvals

Once Reference checks are completed, if you would like to extend an offer, your Recruiter will partner with you to put together an offer.

The Recruiter fills in required information such as salary, start date, etc. on the Offer Form and then submits it electronically to the Hiring Manager. The Offer Form must be approved by the Hiring Manager and this process replaces the need for a PAF for new hires.

Once approvers are selected and notes are added, approvers receive an email notification and can quickly approve or deny the offer directly from the email message, on the Jobvite Dashboard, on the Candidate's Workflow or through the Mobile app.

1

Offor Dotail

		HG Hermione Granger HR Coordinator
		Candidate Offer Form First Name: Hermione Last Name: Granger
Offer approval - HR Sherie Chipperfield [notificati	Coordinator on@jobvite.com]	Address:
If you reply to this messa Dear Hiring Manager,	age, it will go to Sherie Chipperfield.	11 More Hiring Manager Test Approval Request Sent 03/17/19
Please review the attach https://app.jobvite.com/u 018d20b3784388e6da4f	ed offer information and either approve or reject the offer <u>u?</u> <u>b22670e3244a7e9a7e2aefce1d0e64179cb59b1c360a</u>	. Reject Approve
Thank you.		
Sherie Chipperfield		
Please approve or rej	ect this offer. <u>Approve</u> <u>Reject</u>	
First Name:	Hermione	
Last Name:	Granger	Home Candidates Requisitions Referrals S

Reject Candidates to Close Requisitions

Hiring Managers are expected to move all candidates interviewed but not selected into **Reject** status and add a reason they were not hired (Disposition).

Under your **Candidates** tab, you can perform a variety of actions – singularly or en mass - using the dropdown menu found at the top. With respect to rejections or status changes, <u>make sure you are working with candidates who are associated</u> with the same requisition if selecting multiple records. You may act on as many records as appear on a single page.

Jobvite	Pipeline	Campaig	ns Sourcing	Requisitions	Candidates	More \vee	▲ Search Candidates	0	∞
Candidat	es							+	Add Candidate
Search Sho	ow Me	×	Actions Actions	Ť	Sort by	/: 🗸	1-17	of 17 Candidate(s) < >
Search	0		Send Note	Forward Resum	e) Job Applie	d	Source	Status	Last Activity =
Reset All	/ Save Search		Change Sta Send Messa	tus age	Senior Acc	ountant (1000)	Employee: Emily Employee	Phone Screen	11/06/2015
Requisition			Reject Delete		Senior Acc	ountant (1000)	Agency: Ron Recruiter	Interview	11/04/2015
All Requisitio	ons	•	Add to Colle Move Cand	ection idate	Senior Acc	ountant (1000)	Employee: Emily Employee	Phone Screen	10/09/2015
Select a Requi	isition tatus		James Haye	Interview es C	Senior Acc	ountant (1000) +1 m	ore Recruiter: Brian Mannor	Interview	10/07/2015
All Active		•	Aaron Rain	es 🧿	Senior Acc	ountant (1000)	Hiring Manager: Glen Manager	New	10/07/2015
Requisition T	ype	•	Richard Ha	milton 🧿	Senior Acc	ountant (1000)	Jobvite Facebook App	Interview	09/24/2015
Source			Russell Me	ndon 🤷	Senior Acc	ountant (1000)	Employee: Emily Employee	Interview	09/22/2015
All		•	Joseph Bre	em 🧿	Staff Accou	intant (1001)	Career Site	Interview	09/21/2015
Select a Collect	tion 🔞		Renee Imh	off 🧧	Senior Acc	ountant (1000)	Employee: Emily Employee	Interview	09/15/2015

When you want to reject a candidate, simply choose **Reject** to change the candidate's status to **Reject** and select the reason why (from the Disposition drop down) on the pop-up window. You can even choose to reject them from all of your requisitions, if appropriate, by checking that box under the Disposition drop down.

Reject Candidates		×
You have selected 1	Candidate to reject.	
Disposition	Select Disposition	×

R

Additional Training: For a walk through of how perform actions for several candidates at once, select **Mass Actions for Candidates** from the Interactive Help menu.

Additional Training

Under the Question Mark icon in the main menu bar, you will find a dropdown menu with the options of contacting our Support Team by phone or by submitting a ticket. You will also see the **Interactive Help** and **Community** tabs. Here you will find a variety of training resources that you can access at any time.



Whether you click on the Interactive Help option in the main Help menu or by clicking the pullout tab on the left side of your screen, you will find that there are many resources available to you here, including: interactive help sequences (walk thrus), videos, or direct links to Community articles. You can search by key word, and then just click on the desired resource.



Within the user Community, in the **Knowledge** tab, you will find articles, documents, and videos that provide information about Jobvite along many different lines. Of particular interest to you might be the **Learning Path – New Jobvite Hiring Manager** article, which gives you a guided listing of (with links to) all of the best information Jobvite has available to you, in a recommended order. As with many other learning assets, you can find a direct link to the Learning Path – New Jobvite Hiring Manager article within the Interactive Help menu always present on the left side of your Jobvite page.

lobvite		
Home Cases K	nowledge Ideas	
Articles	Q learning path - hiring manager	8
	Products - All Article Types - Reset	
	Articles Learning Path - New Jobvite Hiring Manager Hiring Manager Learning Path Welcome to Jobvite! We know that learning a new product can be This set of tools is designed to give new Jobvite Hiring Managers the information they need to 000001322 + Training + Last Published 1014/2015	Sort by: Relevance -
	Learning Path - New Jobvite Administrator quest to efficiently find and hire the best tailent for your organization. We know that learning a 000001348 - Training - Last Published 10/9/2015	00000 *** **
	Jobvite Training Opportunities - Webinars, Learning Paths, and Boot Camps Learning Path - New Jobvite Recruiter Learning Path - New Jobvite Hirring Manager Learning Path - New Find links to all of the best learning opportunities our Customer Success Team has to offer 000001394 + Training + Last Published 10/72015	



Issues with Jobvite

We want Jobvite to be an improvement from our current process. The intention is to automate and streamline the entire recruiting process, to provide one central place for collaboration, to increase transparency and to give you a tool that is portable and easy to use. Our goal is to attract more candidates, identify better quality candidates and to finally provide real-time reporting metrics.

If you are having problems using the tool and the Interactive Help menu isn't able to help you troubleshoot your problem, please feel free to reach out to your support network below to get your issue resolved.

Tip: Try to explain the issue so that others may reproduce it – clarify what was expected versus the actual results. Providing a screenshot of the issue or error message greatly helps with troubleshooting.

- If you are encountering technical issues or you are having registration/log-in issues, please call Customer Service – 1-855-315-HIRE (4473)
- Recruiting process and candidate management questions should be directed to your Recruiter.
- Workflow, Administrator permissions, User Roles and settings issues should be directed to your HRIS Specialist.