

## **Instructions for calling the on-call FSS/other personnel for water, acid, or oxygen emergencies:**

**\*The on-call window is 4:30-7 AM and 5-11:30 PM weekdays and 4:30 AM– 11:30 PM weekends and holidays.**

**North units include - Everett, Lake City, Scribner, Yesler, Broadway, Port Angeles, Bellevue, Rainier Beach, Snoqualmie Ridge, and Kirkland.**

**South units include – Burien, Renton, Panther Lake, SeaTac, Kent, Auburn, Federal Way East, Federal Way West, Fife, and Enumclaw.**

**\*All personnel have 15 minutes to return a call.**

If a problem occurs during the hours of the on-call window, call the on-call FSS. You may also try your unit FSS as they may be on the clock. If a problem occurs outside of the on-call window, call your unit FSS first. If he/she does not respond, please try another FSS. If you still cannot get in touch with an FSS, call Isa Abdus-Salaam, Facility System Specialist Supervisor 206-608-5269 or Tammy Heck, Director Clinical Support Services 206-608-5367.

**\*\*If a unit is COMPLETELY out of oxygen or a flavor of acid, this is deemed an emergency and the on-call FSS should be called. For those units with an acid delivery system, having to fill carboys is NOT considered an emergency. The issue/problem can be addressed when the unit FSS arrives at the unit.**