

Lake Washington Kidney Center - Center Hemodialysis

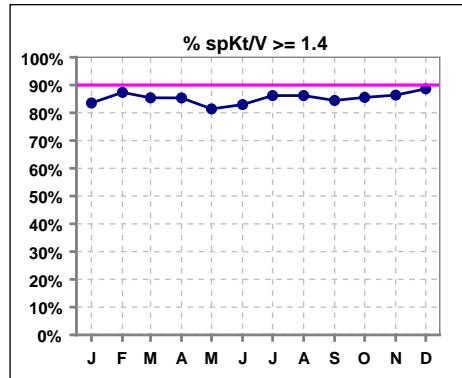
Quality Assurance Reports

Through period ending Dec. 31, 2011

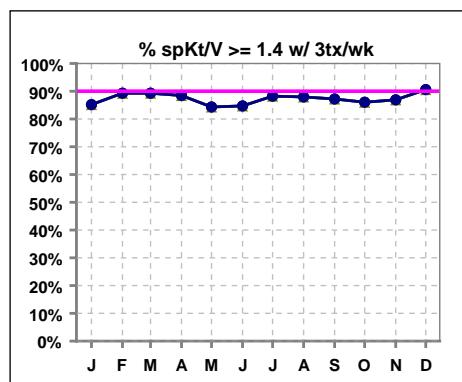
1

I. ADEQUACY OF DIALYSIS

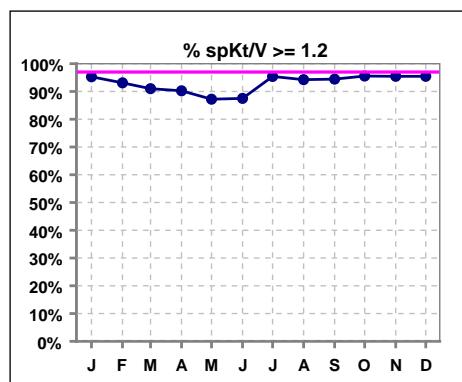
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # spKt/V | 85 | 87 | 89 | 82 | 86 | 88 | 87 | 87 | 90 | 90 | 88 | 88 |
| # spKt/V >= 1.4 | 71 | 76 | 76 | 70 | 70 | 73 | 75 | 75 | 76 | 77 | 76 | 78 |
| Pop. Mean | 1.64 | 1.65 | 1.62 | 1.61 | 1.62 | 1.62 | 1.65 | 1.66 | 1.65 | 1.65 | 1.65 | 1.67 |
| Std. Deviation | 0.31 | 0.30 | 0.29 | 0.29 | 0.30 | 0.34 | 0.26 | 0.27 | 0.30 | 0.28 | 0.24 | 0.28 |
| % spKt/V >= 1.4 | 84% | 87% | 85% | 85% | 81% | 83% | 86% | 86% | 84% | 86% | 86% | 89% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # spKt/V w/ 3tx/wk | 81 | 84 | 84 | 78 | 83 | 85 | 85 | 83 | 86 | 86 | 84 | 85 |
| # spKt/V >= 1.4 w/ 3tx/wk | 69 | 75 | 75 | 69 | 70 | 72 | 75 | 73 | 75 | 74 | 73 | 77 |
| Pop. Mean | 1.64 | 1.66 | 1.64 | 1.63 | 1.63 | 1.64 | 1.66 | 1.68 | 1.66 | 1.66 | 1.66 | 1.67 |
| Std. Deviation | 0.32 | 0.30 | 0.28 | 0.28 | 0.29 | 0.32 | 0.25 | 0.26 | 0.29 | 0.28 | 0.23 | 0.26 |
| % >=1.4 w/3tx/wk | 85% | 89% | 89% | 88% | 84% | 85% | 88% | 88% | 87% | 86% | 87% | 91% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # spKt/V | 85 | 87 | 89 | 82 | 86 | 88 | 87 | 87 | 90 | 90 | 88 | 88 |
| # spKt/V >= 1.2 | 81 | 81 | 81 | 74 | 75 | 77 | 83 | 82 | 85 | 86 | 84 | 84 |
| Pop. Mean | 1.64 | 1.65 | 1.62 | 1.61 | 1.62 | 1.62 | 1.65 | 1.66 | 1.65 | 1.65 | 1.65 | 1.67 |
| Std. Deviation | 0.31 | 0.30 | 0.29 | 0.29 | 0.30 | 0.34 | 0.26 | 0.27 | 0.30 | 0.28 | 0.24 | 0.28 |
| % spKt/V >= 1.2 | 95% | 93% | 91% | 90% | 87% | 88% | 95% | 94% | 94% | 96% | 95% | 95% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

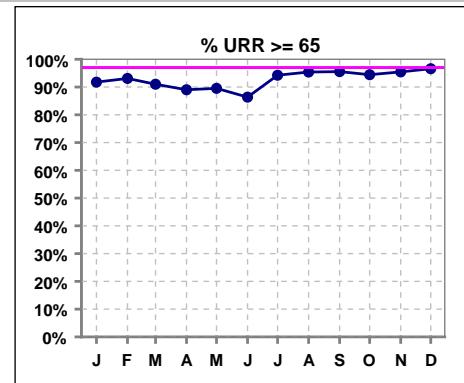
Quality Assurance Reports

Through period ending Dec. 31, 2011

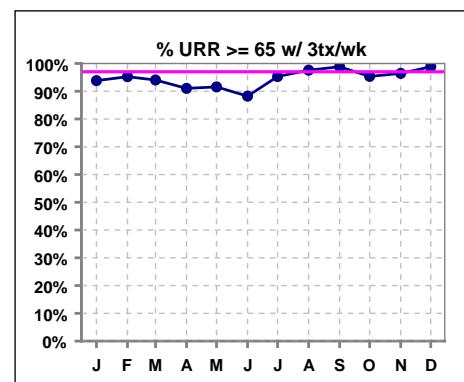
2

I. ADEQUACY OF DIALYSIS - CONT.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # URR | 85 | 87 | 89 | 82 | 86 | 88 | 87 | 87 | 90 | 90 | 88 | 88 |
| # URR >= 65 | 78 | 81 | 81 | 73 | 77 | 76 | 82 | 83 | 86 | 85 | 84 | 85 |
| Pop. Mean | 74 | 75 | 75 | 74 | 75 | 74 | 75 | 76 | 75 | 75 | 76 | 76 |
| Std. Deviation | 8.70 | 7.42 | 6.36 | 6.41 | 6.72 | 7.83 | 5.75 | 5.67 | 6.46 | 5.80 | 5.09 | 5.73 |
| % URR >= 65 | 92% | 93% | 91% | 89% | 90% | 86% | 94% | 95% | 96% | 94% | 95% | 97% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # URR w/ 3tx/wk | 81 | 84 | 84 | 78 | 83 | 85 | 85 | 83 | 84 | 86 | 84 | 85 |
| # URR>=65 w/ 3tx/wk | 76 | 80 | 79 | 71 | 76 | 75 | 81 | 81 | 83 | 82 | 81 | 84 |
| Pop. Mean | 75 | 76 | 75 | 75 | 75 | 75 | 76 | 76 | 76 | 76 | 76 | 76 |
| Std. Deviation | 8.45 | 6.81 | 5.79 | 6.10 | 6.32 | 7.27 | 5.36 | 5.13 | 5.13 | 5.49 | 4.84 | 5.24 |
| % URR>=65 w/ 3tx/wk | 94% | 95% | 94% | 91% | 92% | 88% | 95% | 98% | 99% | 95% | 96% | 99% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

Quality Assurance Reports

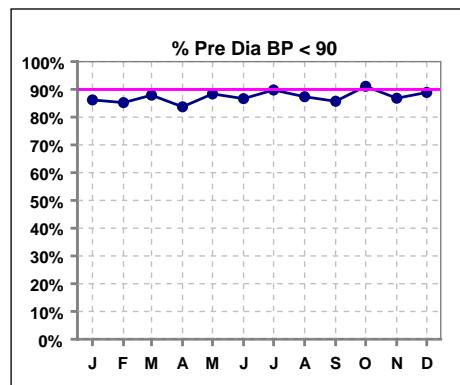
Through period ending Dec. 31, 2011

3

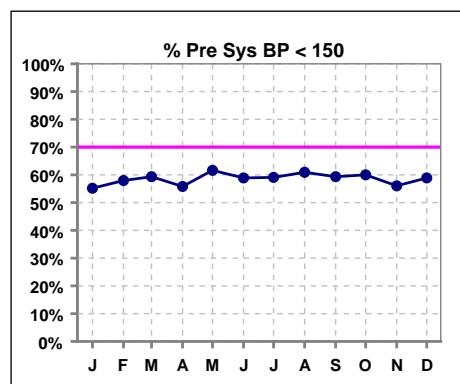
I. ADEQUACY OF DIALYSIS - CONT.

Blood Pressure Control (Pre)

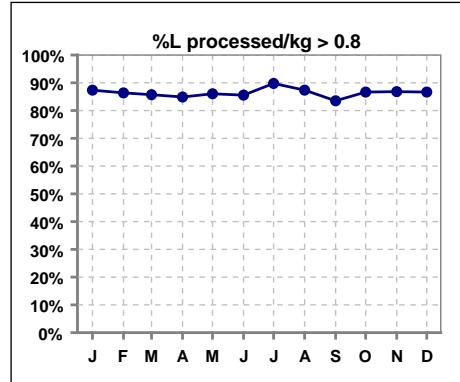
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Pre Dia BP | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # Pre Dia BP < 90 | 75 | 75 | 80 | 72 | 76 | 78 | 79 | 76 | 78 | 82 | 79 | 80 |
| Pop. Mean | 73 | 74 | 74 | 75 | 74 | 73 | 72 | 74 | 74 | 74 | 74 | 72 |
| Std. Deviation | 13.9 | 13.8 | 13.5 | 14.6 | 12.8 | 13.8 | 13.9 | 13.0 | 13.1 | 12.6 | 13.4 | 14.5 |
| % Pre Dia BP < 90 | 86% | 85% | 88% | 84% | 88% | 87% | 90% | 87% | 86% | 91% | 87% | 89% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Pre Sys BP | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # Pre Sys BP < 150 | 48 | 51 | 54 | 48 | 53 | 53 | 52 | 53 | 54 | 54 | 51 | 53 |
| Pop. Mean | 147 | 146 | 145 | 147 | 145 | 143 | 143 | 143 | 143 | 143 | 144 | 143 |
| Std. Deviation | 23.6 | 22.1 | 23.4 | 23.2 | 20.2 | 20.5 | 22.1 | 21.0 | 20.8 | 20.1 | 20.5 | 20.9 |
| %Pre Sys BP <150 | 55% | 58% | 59% | 56% | 62% | 59% | 59% | 61% | 59% | 60% | 56% | 59% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # L processed/kg | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # L processed/kg>0.8 | 76 | 76 | 78 | 73 | 74 | 77 | 79 | 76 | 76 | 78 | 79 | 78 |
| Pop. Mean | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Std. Deviation | 0.3 | 0.3 | 0.3 | 0.3 | 0.2 | 0.3 | 0.2 | 0.2 | 0.3 | 0.2 | 0.2 | 0.2 |
| % L processed/kg>0.8 | 87% | 86% | 86% | 85% | 86% | 86% | 90% | 87% | 84% | 87% | 87% | 87% |



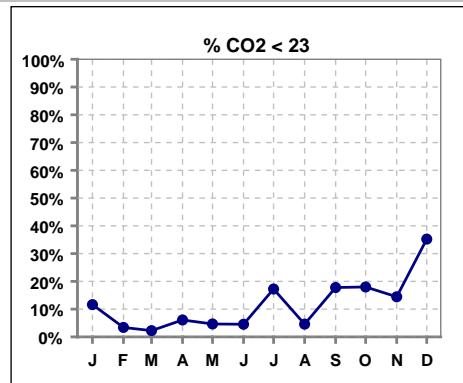
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

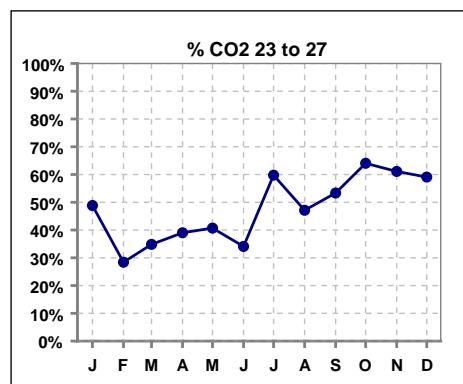
4

I. ADEQUACY OF DIALYSIS - CONT.

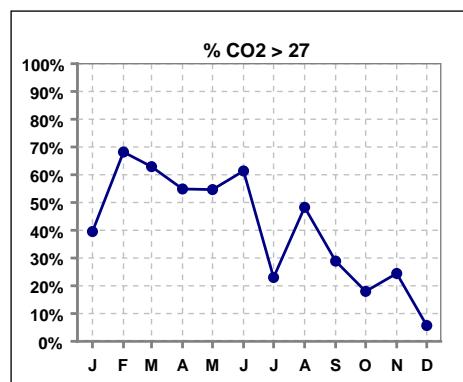
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # CO2 | 86 | 88 | 89 | 82 | 86 | 88 | 87 | 87 | 90 | 89 | 90 | 88 |
| # CO2 < 23 | 10 | 3 | 2 | 5 | 4 | 4 | 15 | 4 | 16 | 16 | 13 | 31 |
| Pop. Mean | 27 | 28 | 28 | 28 | 28 | 28 | 25 | 27 | 25 | 25 | 25 | 24 |
| Std. Deviation | 3.27 | 2.81 | 2.44 | 2.89 | 2.97 | 2.86 | 3.29 | 2.36 | 3.34 | 2.74 | 2.86 | 2.91 |
| % CO2 < 23 | 12% | 3% | 2% | 6% | 5% | 5% | 17% | 5% | 18% | 18% | 14% | 35% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # CO2 | 86 | 88 | 89 | 82 | 86 | 88 | 87 | 87 | 90 | 89 | 90 | 88 |
| # CO2 23 to 27 | 42 | 25 | 31 | 32 | 35 | 30 | 52 | 41 | 48 | 57 | 55 | 52 |
| Pop. Mean | 27 | 28 | 28 | 28 | 28 | 28 | 25 | 27 | 25 | 25 | 25 | 24 |
| Std. Deviation | 3.27 | 2.81 | 2.44 | 2.89 | 2.97 | 2.86 | 3.29 | 2.36 | 3.34 | 2.74 | 2.86 | 2.91 |
| % CO2 23 to 27 | 49% | 28% | 35% | 39% | 41% | 34% | 60% | 47% | 53% | 64% | 61% | 59% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # CO2 | 86 | 88 | 89 | 82 | 86 | 88 | 87 | 87 | 90 | 89 | 90 | 88 |
| # CO2 > 27 | 34 | 60 | 56 | 45 | 47 | 54 | 20 | 42 | 26 | 16 | 22 | 5 |
| Pop. Mean | 27 | 28 | 28 | 28 | 28 | 28 | 25 | 27 | 25 | 25 | 25 | 24 |
| Std. Deviation | 3.27 | 2.81 | 2.44 | 2.89 | 2.97 | 2.86 | 3.29 | 2.36 | 3.34 | 2.74 | 2.86 | 2.91 |
| % CO2 > 27 | 40% | 68% | 63% | 55% | 55% | 61% | 23% | 48% | 29% | 18% | 24% | 6% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

Quality Assurance Reports

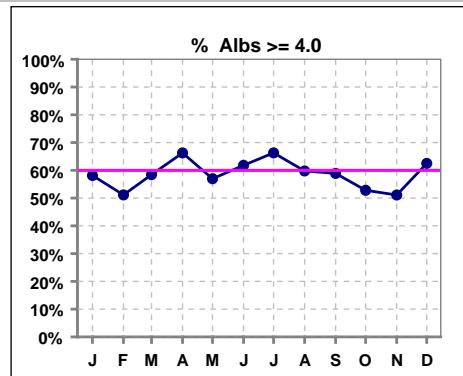
Through period ending Dec. 31, 2011

5

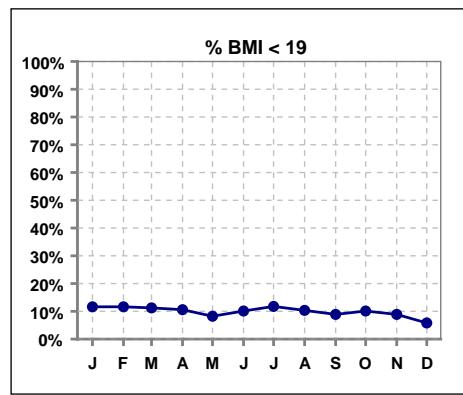
*Albumin values use BCG method - as of July 2001

II. NUTRITION

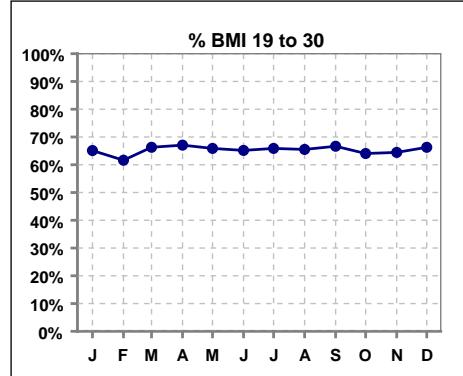
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Albumin | 86 | 88 | 89 | 83 | 86 | 89 | 86 | 87 | 90 | 89 | 90 | 88 |
| # Albumin >= 4.0 | 50 | 45 | 52 | 55 | 49 | 55 | 57 | 52 | 53 | 47 | 46 | 55 |
| Pop. Mean | 4.0 | 3.9 | 3.9 | 4.0 | 3.9 | 4.0 | 4.1 | 4.0 | 4.0 | 3.9 | 4.0 | 4.0 |
| Std. Deviation | 0.40 | 0.38 | 0.38 | 0.37 | 0.40 | 0.38 | 0.32 | 0.35 | 0.39 | 0.36 | 0.34 | 0.31 |
| % Alb >= 3.5 | 87% | 92% | 91% | 94% | 92% | 92% | 95% | 92% | 92% | 88% | 93% | 95% |
| % Alb >= 3.0 | 98% | 98% | 99% | 99% | 97% | 98% | 100% | 99% | 98% | 98% | 99% | 100% |
| % Alb >= 4.0 | 58% | 51% | 58% | 66% | 57% | 62% | 66% | 60% | 59% | 53% | 51% | 63% |



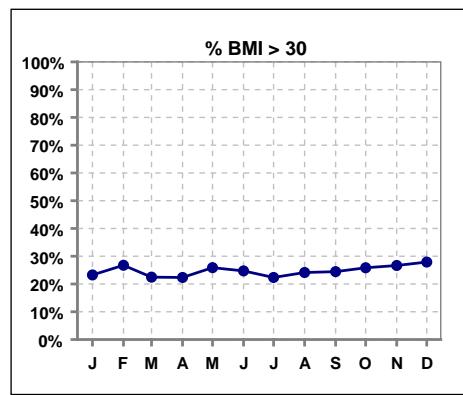
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # BMI | 86 | 86 | 89 | 85 | 85 | 89 | 85 | 87 | 90 | 89 | 90 | 86 |
| # BMI < 19 | 10 | 10 | 10 | 9 | 7 | 9 | 10 | 9 | 8 | 9 | 8 | 5 |
| Pop. Mean | 27 | 27 | 27 | 27 | 27 | 28 | 27 | 27 | 27 | 27 | 27 | 28 |
| Std. Deviation | 6.3 | 6.5 | 6.5 | 6.5 | 6.5 | 7.3 | 6.9 | 7.5 | 7.1 | 7.1 | 7.1 | 7.4 |
| % BMI < 19 | 12% | 12% | 11% | 11% | 8% | 10% | 12% | 10% | 9% | 10% | 9% | 6% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # BMI | 86 | 86 | 89 | 85 | 85 | 89 | 85 | 87 | 90 | 89 | 90 | 86 |
| # BMI 19 to 30 | 56 | 53 | 59 | 57 | 56 | 58 | 56 | 57 | 60 | 57 | 58 | 57 |
| Pop. Mean | 27 | 27 | 27 | 27 | 27 | 28 | 27 | 27 | 27 | 27 | 27 | 28 |
| Std. Deviation | 6.3 | 6.5 | 6.5 | 6.5 | 6.5 | 7.3 | 6.9 | 7.5 | 7.1 | 7.1 | 7.1 | 7.4 |
| % BMI 19 to 30 | 65% | 62% | 66% | 67% | 66% | 65% | 66% | 66% | 67% | 64% | 64% | 66% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # BMI | 86 | 86 | 89 | 85 | 85 | 89 | 85 | 87 | 90 | 89 | 90 | 86 |
| # BMI > 30 | 20 | 23 | 20 | 19 | 22 | 22 | 19 | 21 | 22 | 23 | 24 | 24 |
| Pop. Mean | 27 | 27 | 27 | 27 | 27 | 28 | 27 | 27 | 27 | 27 | 27 | 28 |
| Std. Deviation | 6.3 | 6.5 | 6.5 | 6.5 | 6.5 | 7.3 | 6.9 | 7.5 | 7.1 | 7.1 | 7.1 | 7.4 |
| % BMI > 30 | 23% | 27% | 22% | 22% | 26% | 25% | 22% | 24% | 24% | 26% | 27% | 28% |



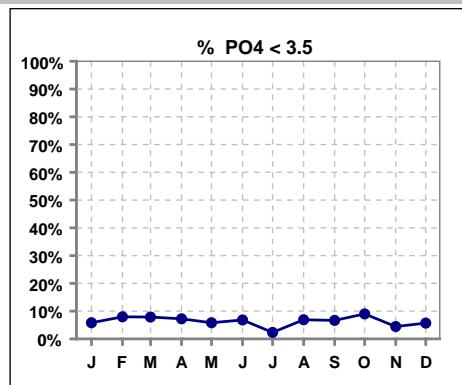
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

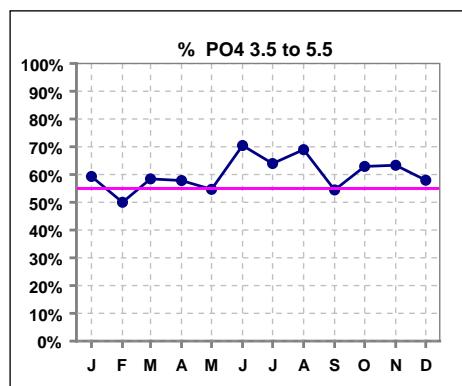
6

III. OSTEODYSTROPHY

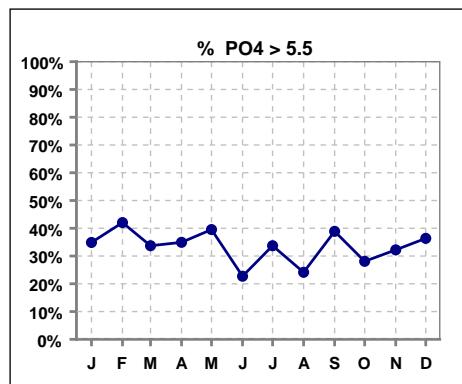
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # PO4 | 86 | 88 | 89 | 83 | 86 | 88 | 86 | 87 | 90 | 89 | 90 | 88 |
| # PO4 < 3.5 | 5 | 7 | 7 | 6 | 5 | 6 | 2 | 6 | 6 | 8 | 4 | 5 |
| Pop. Mean | 5.4 | 5.4 | 5.3 | 5.4 | 5.4 | 5.1 | 5.4 | 5.0 | 5.4 | 5.2 | 5.4 | 5.4 |
| Std. Deviation | 1.54 | 1.74 | 1.71 | 1.50 | 1.64 | 1.48 | 1.50 | 1.37 | 1.59 | 1.65 | 1.61 | 1.82 |
| % PO4 < 3.5 | 6% | 8% | 8% | 7% | 6% | 7% | 2% | 7% | 7% | 9% | 4% | 6% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # PO4 | 86 | 88 | 89 | 83 | 86 | 88 | 86 | 87 | 90 | 89 | 90 | 88 |
| # PO4 3.5 to 5.5 | 51 | 44 | 52 | 48 | 47 | 62 | 55 | 60 | 49 | 56 | 57 | 51 |
| Pop. Mean | 5.4 | 5.4 | 5.3 | 5.4 | 5.4 | 5.1 | 5.4 | 5.0 | 5.4 | 5.2 | 5.4 | 5.4 |
| Std. Deviation | 1.54 | 1.74 | 1.71 | 1.50 | 1.64 | 1.48 | 1.50 | 1.37 | 1.59 | 1.65 | 1.61 | 1.82 |
| % PO4 3.5 to 5.5 | 59% | 50% | 58% | 58% | 55% | 70% | 64% | 69% | 54% | 63% | 63% | 58% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # PO4 | 86 | 88 | 89 | 83 | 86 | 88 | 86 | 87 | 90 | 89 | 90 | 88 |
| # PO4 > 5.5 | 30 | 37 | 30 | 29 | 34 | 20 | 29 | 21 | 35 | 25 | 29 | 32 |
| Pop. Mean | 5.4 | 5.4 | 5.3 | 5.4 | 5.4 | 5.1 | 5.4 | 5.0 | 5.4 | 5.2 | 5.4 | 5.4 |
| Std. Deviation | 1.54 | 1.74 | 1.71 | 1.50 | 1.64 | 1.48 | 1.50 | 1.37 | 1.59 | 1.65 | 1.61 | 1.82 |
| % PO4 > 5.5 | 35% | 42% | 34% | 35% | 40% | 23% | 34% | 24% | 39% | 28% | 32% | 36% |



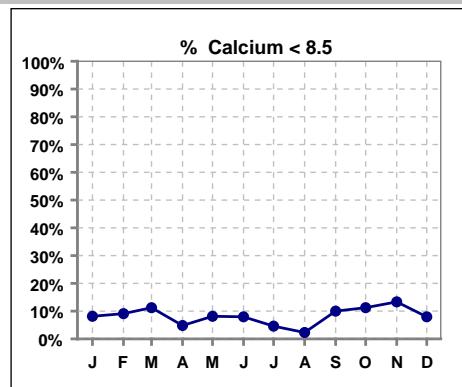
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

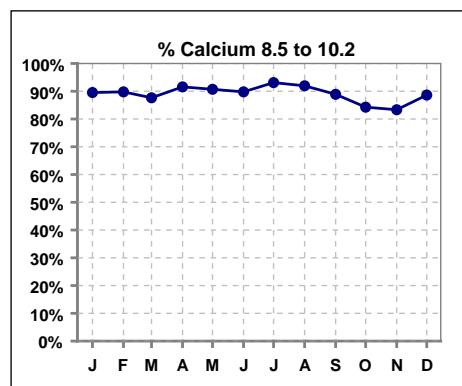
7

III. OSTEODYSTROPHY - CONT.

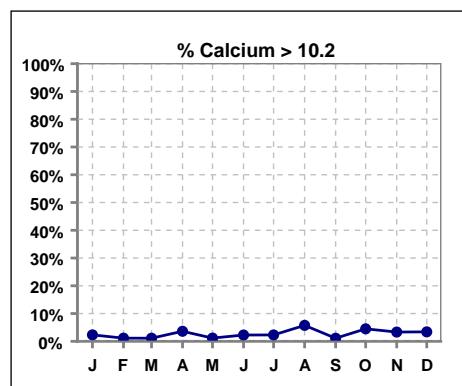
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Calcium | 86 | 88 | 89 | 83 | 86 | 88 | 87 | 87 | 90 | 89 | 90 | 88 |
| # Calcium < 8.5 | 7 | 8 | 10 | 4 | 7 | 7 | 4 | 2 | 9 | 10 | 12 | 7 |
| Pop. Mean | 9.3 | 9.3 | 9.2 | 9.4 | 9.4 | 9.4 | 9.3 | 9.4 | 9.3 | 9.2 | 9.3 | 9.3 |
| Std. Deviation | 0.57 | 0.57 | 0.63 | 0.55 | 0.57 | 0.56 | 0.54 | 0.52 | 0.60 | 0.57 | 0.59 | 0.59 |
| % Calcium < 8.5 | 8% | 9% | 11% | 5% | 8% | 8% | 5% | 2% | 10% | 11% | 13% | 8% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Calcium | 86 | 88 | 89 | 83 | 86 | 88 | 87 | 87 | 90 | 89 | 90 | 88 |
| # Calcium 8.5 to 10.2 | 77 | 79 | 78 | 76 | 78 | 79 | 81 | 80 | 80 | 75 | 75 | 78 |
| Pop. Mean | 9.3 | 9.3 | 9.2 | 9.4 | 9.4 | 9.4 | 9.3 | 9.4 | 9.3 | 9.2 | 9.3 | 9.3 |
| Std. Deviation | 0.57 | 0.57 | 0.63 | 0.55 | 0.57 | 0.56 | 0.54 | 0.52 | 0.60 | 0.57 | 0.59 | 0.59 |
| % Calcium 8.5 to 10.2 | 90% | 90% | 88% | 92% | 91% | 90% | 93% | 92% | 89% | 84% | 83% | 89% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Calcium | 86 | 88 | 89 | 83 | 86 | 88 | 87 | 87 | 90 | 89 | 90 | 88 |
| # Calcium > 10.2 | 2 | 1 | 1 | 3 | 1 | 2 | 2 | 5 | 1 | 4 | 3 | 3 |
| Pop. Mean | 9.3 | 9.3 | 9.2 | 9.4 | 9.4 | 9.4 | 9.3 | 9.4 | 9.3 | 9.2 | 9.3 | 9.3 |
| Std. Deviation | 0.57 | 0.57 | 0.63 | 0.55 | 0.57 | 0.56 | 0.54 | 0.52 | 0.60 | 0.57 | 0.59 | 0.59 |
| % Calcium > 10.2 | 2% | 1% | 1% | 4% | 1% | 2% | 2% | 6% | 1% | 4% | 3% | 3% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

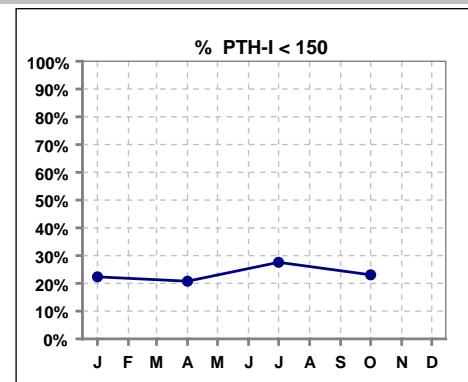
Quality Assurance Reports

Through period ending Dec. 31, 2011

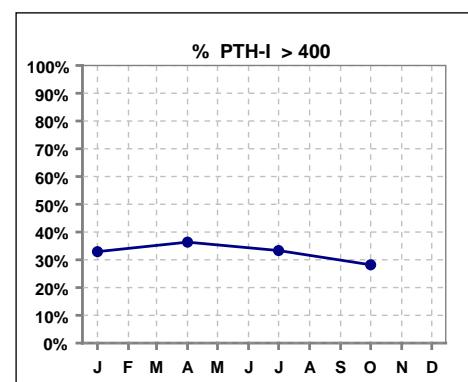
8

III. OSTEODYSTROPHY - CONT.

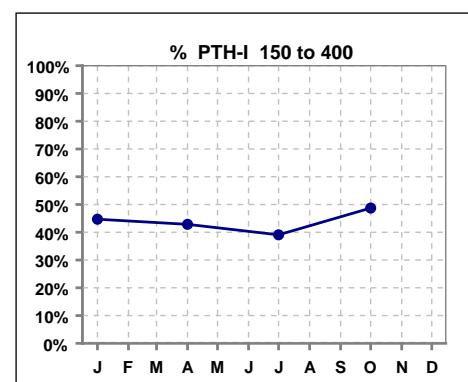
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # PTH-I | 85 | | | 77 | | | 87 | | | 78 | | |
| # PTH-I < 150 | 19 | | | 16 | | | 24 | | | 18 | | |
| Pop. Mean | 400 | | | 444 | | | 356 | | | 325 | | |
| Std. Deviation | 334 | | | 497 | | | 279 | | | 316 | | |
| % PTH-I < 150 | 22% | | | 21% | | | 28% | | | 23% | | |



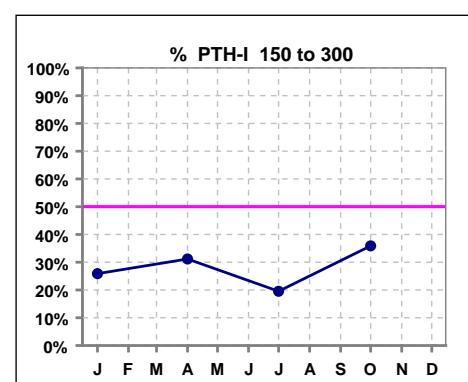
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # PTH-I | 85 | | | 77 | | | 87 | | | 78 | | |
| # PTH-I > 400 | 28 | | | 28 | | | 29 | | | 22 | | |
| Pop. Mean | 400 | | | 444 | | | 356 | | | 325 | | |
| Std. Deviation | 334 | | | 497 | | | 279 | | | 316 | | |
| % PTH-I > 400 | 33% | | | 36% | | | 33% | | | 28% | | |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # PTH-I | 85 | | | 77 | | | 87 | | | 78 | | |
| # PTH-I 150 to 400 | 38 | | | 33 | | | 34 | | | 38 | | |
| Pop. Mean | 400 | | | 444 | | | 356 | | | 325 | | |
| Std. Deviation | 334 | | | 497 | | | 279 | | | 316 | | |
| % PTH-I 150 to 400 | 45% | | | 43% | | | 39% | | | 49% | | |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # PTH-I | 85 | | | 77 | | | 87 | | | 78 | | |
| # PTH-I 150 to 300 | 22 | | | 24 | | | 17 | | | 28 | | |
| Pop. Mean | 400 | | | 444 | | | 356 | | | 325 | | |
| Std. Deviation | 334 | | | 497 | | | 279 | | | 316 | | |
| % PTH-I 150 to 300 | 26% | | | 31% | | | 20% | | | 36% | | |



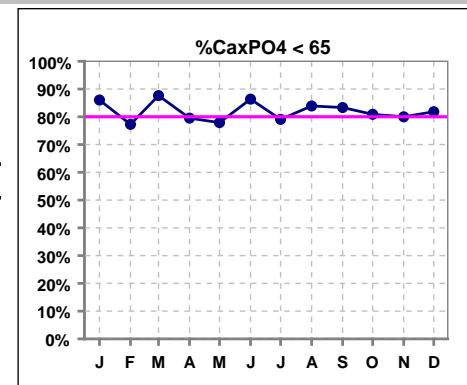
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

9

III. OSTEODYSTROPHY - CONT.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Ca x PO4 | 86 | 88 | 89 | 83 | 86 | 88 | 86 | 87 | 90 | 89 | 90 | 88 |
| # Ca x PO4 < 65 | 74 | 68 | 78 | 66 | 67 | 76 | 68 | 73 | 75 | 72 | 72 | 72 |
| Pop. Mean | 51.7 | 52.0 | 48.5 | 54.4 | 54.3 | 50.5 | 52.7 | 49.6 | 51.8 | 51.4 | 52.0 | 52.1 |
| Std. Deviation | 15.5 | 15.6 | 14.9 | 17.2 | 17.3 | 16.8 | 16.5 | 14.3 | 16.0 | 17.5 | 16.1 | 17.5 |
| % CaxPO4 < 65 | 86% | 77% | 88% | 80% | 78% | 86% | 79% | 84% | 83% | 81% | 80% | 82% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

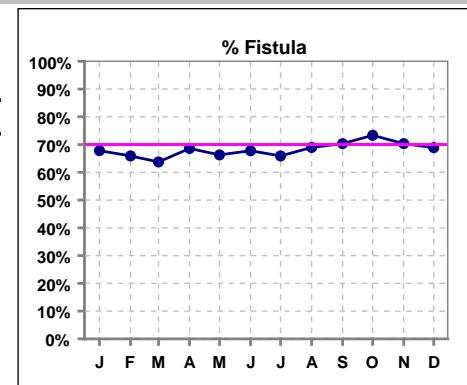
Quality Assurance Reports

Through period ending Dec. 31, 2011

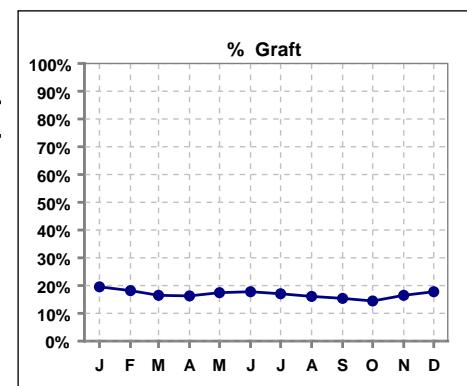
10

IV. ACCESS

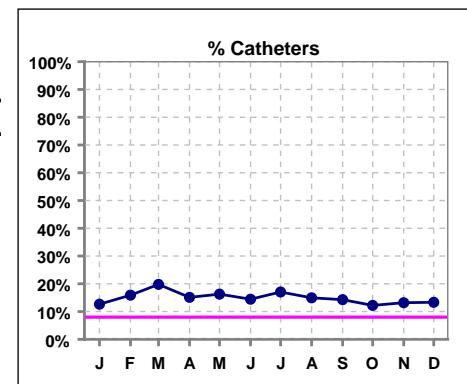
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # Fistula | 59 | 58 | 58 | 59 | 57 | 61 | 58 | 60 | 64 | 66 | 64 | 62 |
| % Fistula | 68% | 66% | 64% | 69% | 66% | 68% | 66% | 69% | 70% | 73% | 70% | 69% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # Graft | 17 | 16 | 15 | 14 | 15 | 16 | 15 | 14 | 14 | 13 | 15 | 16 |
| % Graft | 20% | 18% | 16% | 16% | 17% | 18% | 17% | 16% | 15% | 14% | 16% | 18% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # Catheters | 11 | 14 | 18 | 13 | 14 | 13 | 15 | 13 | 13 | 11 | 12 | 12 |
| % Catheters | 13% | 16% | 20% | 15% | 16% | 14% | 17% | 15% | 14% | 12% | 13% | 13% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

Quality Assurance Reports

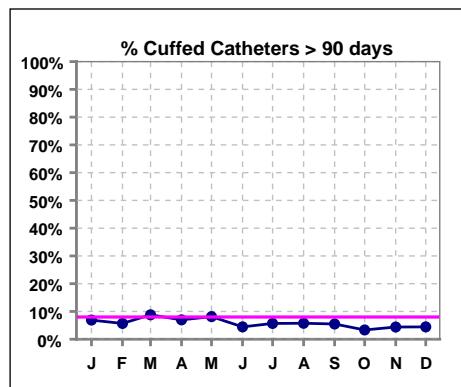
Through period ending Dec. 31, 2011

11

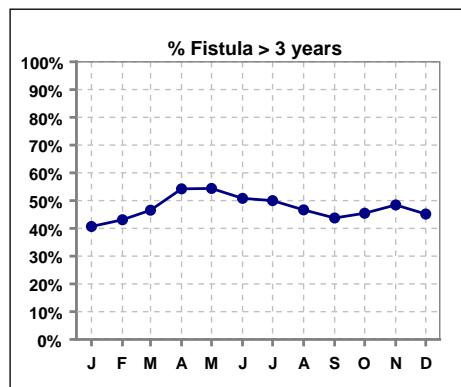
IV. ACCESS - CONT.

Cuffed Catheters > 90 days

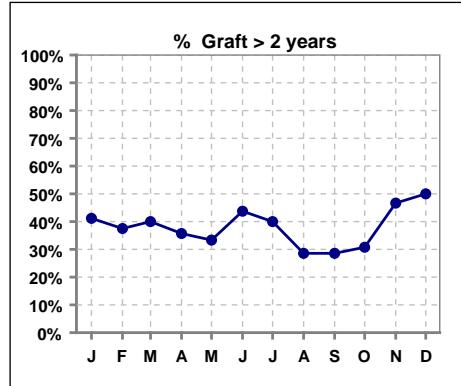
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access | 87 | 88 | 91 | 86 | 86 | 90 | 88 | 87 | 91 | 90 | 91 | 90 |
| # Cuffed Catheters | 6 | 5 | 8 | 6 | 7 | 4 | 5 | 5 | 5 | 3 | 4 | 4 |
| % Cuffed Catheters | 7% | 6% | 9% | 7% | 8% | 4% | 6% | 6% | 5% | 3% | 4% | 4% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Fistula | 59 | 58 | 58 | 59 | 57 | 61 | 58 | 60 | 64 | 66 | 64 | 62 |
| # Fistula > 3 yrs | 24 | 25 | 27 | 32 | 31 | 31 | 29 | 28 | 28 | 30 | 31 | 28 |
| % Fistula > 3 yrs | 41% | 43% | 47% | 54% | 54% | 51% | 50% | 47% | 44% | 45% | 48% | 45% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Graft | 17 | 16 | 15 | 14 | 15 | 16 | 15 | 14 | 14 | 13 | 15 | 16 |
| # Graft > 2 yrs | 7 | 6 | 6 | 5 | 5 | 7 | 6 | 4 | 4 | 4 | 7 | 8 |
| % Graft > 2 yrs | 41% | 38% | 40% | 36% | 33% | 44% | 40% | 29% | 29% | 31% | 47% | 50% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

Quality Assurance Reports

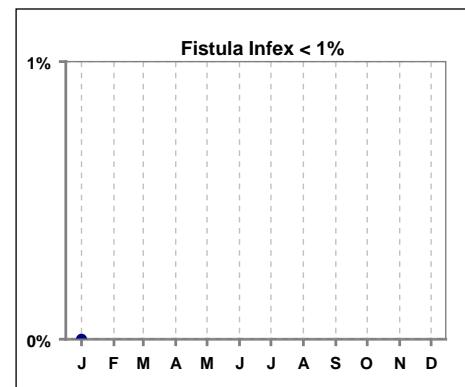
Through period ending Dec. 31, 2011

12

IV. ACCESS - CONT.

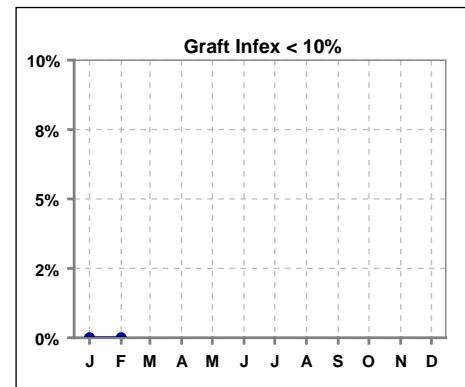
Infection per use-life of access fistula

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Infex per use-life | 0 | | | | | | | | | | | |



Infection per use-life of access graft

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Infex per use-life | 0 | 0 | | | | | | | | | | |



Thrombosis Episode - access fistula

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|

Current Month

Rolling Year-to-date

Thrombosis Episode - access graft

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|

Current Month

Rolling Year-to-date

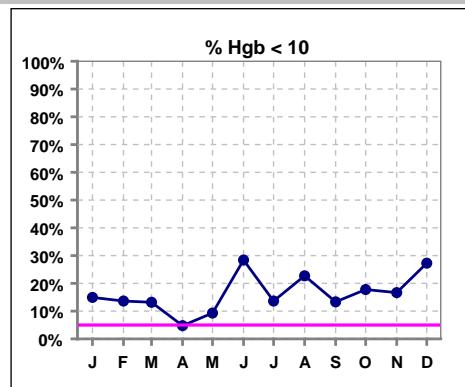
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

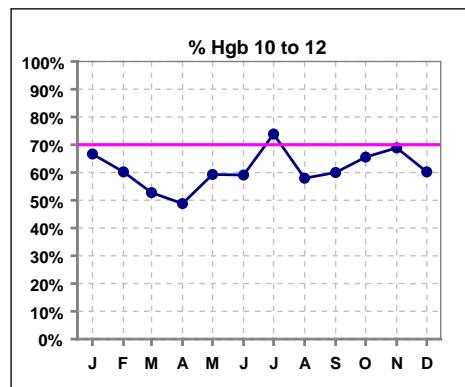
13

V. ANEMIA

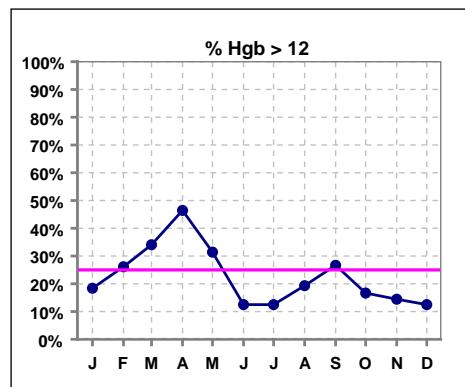
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Hgb | 87 | 88 | 91 | 84 | 86 | 88 | 88 | 88 | 90 | 90 | 90 | 88 |
| # Hgb < 10 | 13 | 12 | 12 | 4 | 8 | 25 | 12 | 20 | 12 | 16 | 15 | 24 |
| Pop. Mean | 11.0 | 11.3 | 11.4 | 12.0 | 11.5 | 10.6 | 10.8 | 10.9 | 11.3 | 11.0 | 11.0 | 10.8 |
| Std. Deviation | 1.3 | 1.1 | 1.3 | 1.3 | 1.2 | 1.2 | 1.3 | 1.3 | 1.3 | 1.3 | 1.2 | 1.5 |
| % Hgb < 10 | 15% | 14% | 13% | 5% | 9% | 28% | 14% | 23% | 13% | 18% | 17% | 27% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Hgb | 87 | 88 | 91 | 84 | 86 | 88 | 88 | 88 | 90 | 90 | 90 | 88 |
| # Hgb 10 to 12 | 58 | 53 | 48 | 41 | 51 | 52 | 65 | 51 | 54 | 59 | 62 | 53 |
| Pop. Mean | 11.0 | 11.3 | 11.4 | 12.0 | 11.5 | 10.6 | 10.8 | 10.9 | 11.3 | 11.0 | 11.0 | 10.8 |
| Std. Deviation | 1.3 | 1.1 | 1.3 | 1.3 | 1.2 | 1.2 | 1.3 | 1.3 | 1.3 | 1.3 | 1.2 | 1.5 |
| % Hgb 10 to 12 | 67% | 60% | 53% | 49% | 59% | 59% | 74% | 58% | 60% | 66% | 69% | 60% |

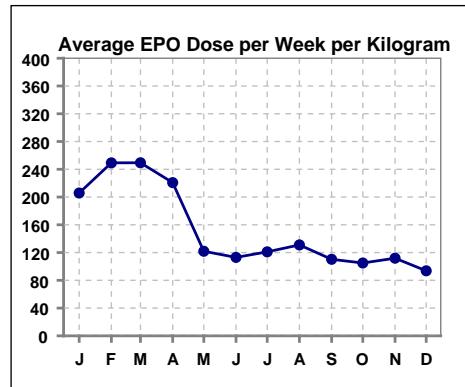


| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Hgb | 87 | 88 | 91 | 84 | 86 | 88 | 88 | 88 | 90 | 90 | 90 | 88 |
| # Hgb > 12 | 16 | 23 | 31 | 39 | 27 | 11 | 11 | 17 | 24 | 15 | 13 | 11 |
| Pop. Mean | 11.0 | 11.3 | 11.4 | 12.0 | 11.5 | 10.6 | 10.8 | 10.9 | 11.3 | 11.0 | 11.0 | 10.8 |
| Std. Deviation | 1.3 | 1.1 | 1.3 | 1.3 | 1.2 | 1.2 | 1.3 | 1.3 | 1.3 | 1.3 | 1.2 | 1.5 |
| % Hgb > 12 | 18% | 26% | 34% | 46% | 31% | 13% | 13% | 19% | 27% | 17% | 14% | 13% |



Average EPO Dose per Week per Kilogram

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|------|
| # Average EPO | 205.8 | 249.3 | 249.4 | 220.8 | 121.9 | 113.0 | 121.0 | 131.0 | 110.3 | 105.0 | 111.9 | 93.7 |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

Quality Assurance Reports

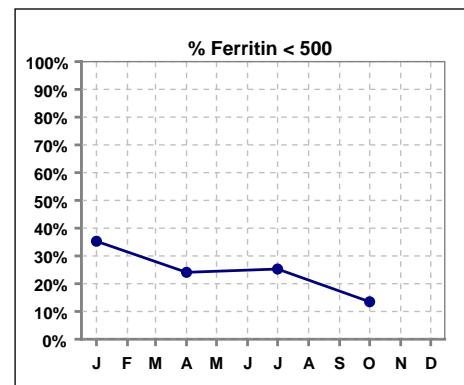
Through period ending Dec. 31, 2011

14

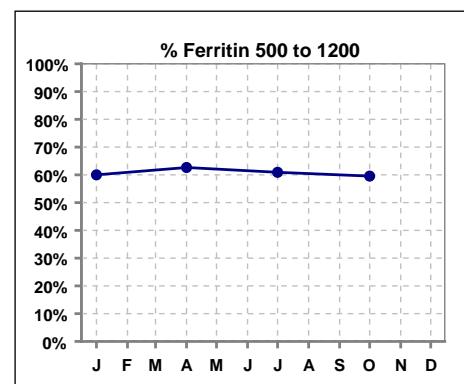
V. ANEMIA - CONT.

Iron Profile

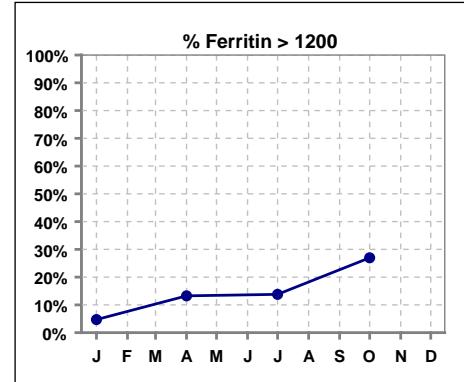
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|
| # Ferritin | 85 | | | 83 | | | 87 | | | 89 | | |
| # Ferritin < 500 | 30 | | | 20 | | | 22 | | | 12 | | |
| Pop. Mean | 652 | | | 792 | | | 776 | | | 1048 | | |
| Std. Deviation | 358 | | | 457 | | | 370 | | | 883 | | |
| % Ferritin < 500 | 35% | | | 24% | | | 25% | | | 13% | | |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|
| # Ferritin | 85 | | | 83 | | | 87 | | | 89 | | |
| # Ferritin 500 to 1200 | 51 | | | 52 | | | 53 | | | 53 | | |
| Pop. Mean | 652 | | | 792 | | | 776 | | | 1048 | | |
| Std. Deviation | 358 | | | 457 | | | 370 | | | 883 | | |
| % Ferritin 500 to 1200 | 60% | | | 63% | | | 61% | | | 60% | | |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|
| # Ferritin | 85 | | | 83 | | | 87 | | | 89 | | |
| # Ferritin > 1200 | 4 | | | 11 | | | 12 | | | 24 | | |
| Pop. Mean | 652 | | | 792 | | | 776 | | | 1048 | | |
| Std. Deviation | 358 | | | 457 | | | 370 | | | 883 | | |
| % Ferritin > 1200 | 5% | | | 13% | | | 14% | | | 27% | | |



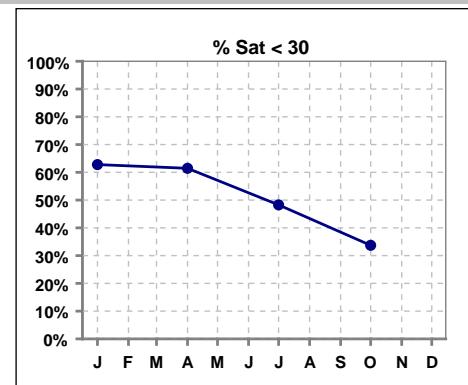
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

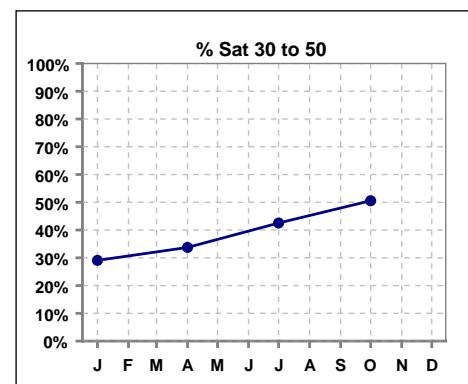
15

V. ANEMIA - CONT.

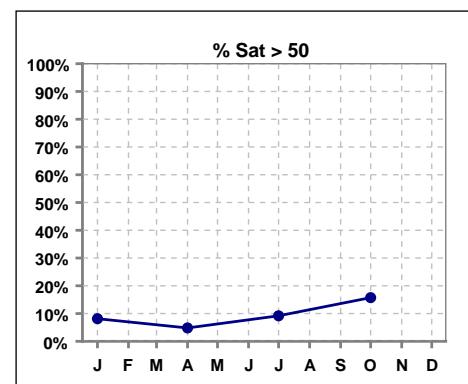
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # % Sat | 86 | | | 83 | | | 87 | | | 89 | | |
| # % Sat < 30 | 54 | | | 51 | | | 42 | | | 30 | | |
| Pop. Mean | 29 | | | 29 | | | 33 | | | 37 | | |
| Std. Deviation | 18 | | | 15 | | | 17 | | | 18 | | |
| % % Sat < 30 | 63% | | | 61% | | | 48% | | | 34% | | |



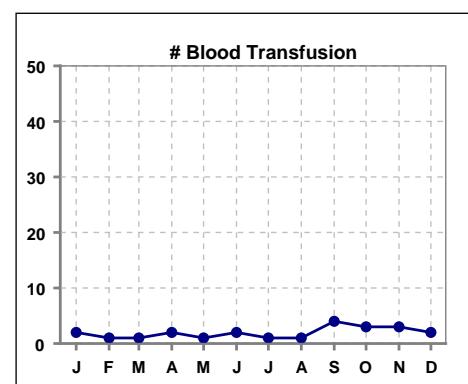
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # % Sat | 86 | | | 83 | | | 87 | | | 89 | | |
| # % Sat 30 to 50 | 25 | | | 28 | | | 37 | | | 45 | | |
| Pop. Mean | 29 | | | 29 | | | 33 | | | 37 | | |
| Std. Deviation | 18 | | | 15 | | | 17 | | | 18 | | |
| % % Sat 30 to 50 | 29% | | | 34% | | | 43% | | | 51% | | |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # % Sat | 86 | | | 83 | | | 87 | | | 89 | | |
| # % Sat > 50 | 7 | | | 4 | | | 8 | | | 14 | | |
| Pop. Mean | 29 | | | 29 | | | 33 | | | 37 | | |
| Std. Deviation | 18 | | | 15 | | | 17 | | | 18 | | |
| % % Sat > 50 | 8% | | | 5% | | | 9% | | | 16% | | |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Blood Transfusion | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 1 | 4 | 3 | 3 | 2 |



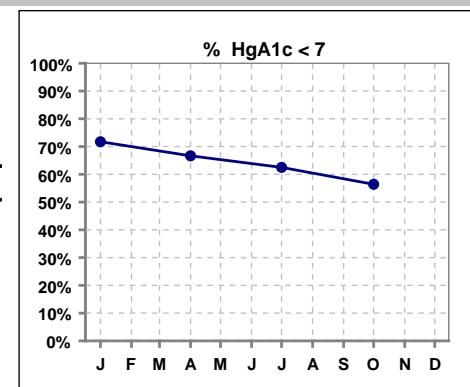
Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis
Quality Assurance Reports
Through period ending Dec. 31, 2011

16

VI. Diabetes

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|----------------|------|-----|-----|------|-----|-----|------|-----|-----|------|-----|-----|
| # HgA1c | 46 | | | 42 | | | 40 | | | 39 | | |
| # HgA1c < 7 | 33 | | | 28 | | | 25 | | | 22 | | |
| Pop. Mean | 6.5 | | | 6.4 | | | 6.7 | | | 6.8 | | |
| Std. Deviation | 1.38 | | | 1.50 | | | 1.46 | | | 1.52 | | |
| % HgA1c < 7 | 72% | | | 67% | | | 63% | | | 56% | | |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.

Lake Washington Kidney Center - Center Hemodialysis

Quality Assurance Reports

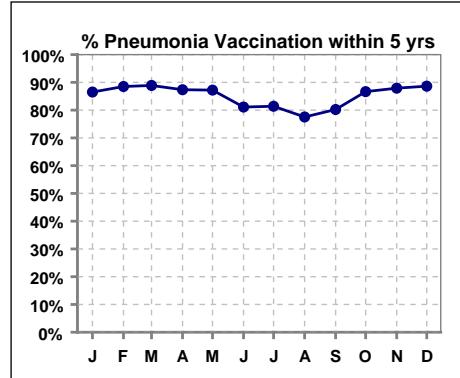
Through period ending Dec. 31, 2011

17

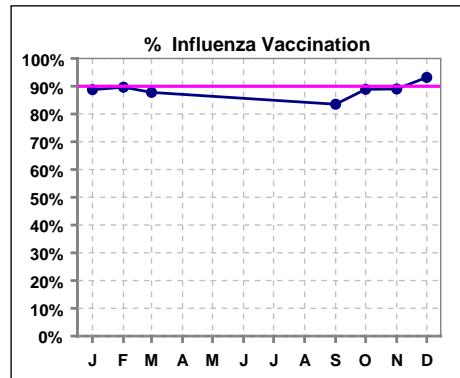
VII. Infection Control

Pneumonia vaccination within the past five years

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Patient | 89 | 87 | 90 | 87 | 86 | 90 | 86 | 89 | 91 | 90 | 91 | 88 |
| # Pneumonia | 77 | 77 | 80 | 76 | 75 | 73 | 70 | 69 | 73 | 78 | 80 | 78 |
| % Pneumonia | 87% | 89% | 89% | 87% | 87% | 81% | 81% | 78% | 80% | 87% | 88% | 89% |



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Patient | 89 | 87 | 90 | | | | | | 91 | 90 | 91 | 88 |
| # Influenza | 79 | 78 | 79 | | | | | | 76 | 80 | 81 | 82 |
| % Influenza | 89% | 90% | 88% | | | | | | 84% | 89% | 89% | 93% |



Methodology: a) All labs for 'Adequacy of Dialysis', 'Nutrition', 'Osteodystrophy', 'Anemia' and 'Diabetes' based on last value of month; b) BP's and #L processed are average of all values for month; c) Access data takes last access of month; d) Values for SGA and 'Infection Control' use most recent result.