

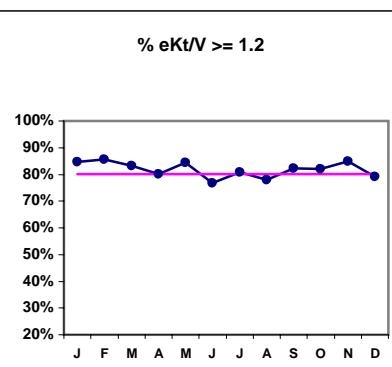
## Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

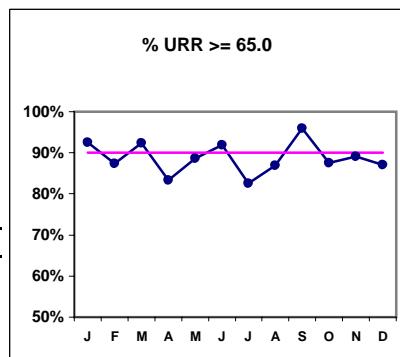
Through period ending Dec. 31, 2002

### I. ADEQUACY OF DIALYSIS

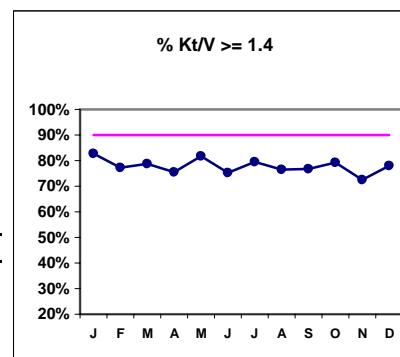
|                  | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # eKt/V          | 65   | 70   | 66   | 65   | 71   | 73   | 68   | 68   | 73   | 72   | 73   | 77   |
| # eKt/V >= 1.2   | 55   | 60   | 55   | 52   | 60   | 56   | 55   | 53   | 60   | 59   | 62   | 61   |
| Pop. Mean =      | 1.43 | 1.38 | 1.43 | 1.39 | 1.39 | 1.37 | 1.39 | 1.39 | 1.39 | 1.38 | 1.41 | 1.43 |
| Std. Deviation = | 0.25 | 0.26 | 0.29 | 0.26 | 0.3  | 0.24 | 0.35 | 0.27 | 0.24 | 0.25 | 0.3  | 0.47 |
| Network Mean =   |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| % eKt/V >= 1.2   | 85%  | 86%  | 83%  | 80%  | 85%  | 77%  | 81%  | 78%  | 82%  | 82%  | 85%  | 79%  |



|                   |      |      |      |      |      |      |      |      |      |      |      |      |
|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # URR             | 67   | 71   | 66   | 66   | 70   | 74   | 69   | 69   | 73   | 72   | 73   | 77   |
| # URR >= 65.0     | 62   | 62   | 61   | 55   | 62   | 68   | 57   | 60   | 70   | 63   | 65   | 67   |
| Pop. Mean =       | 74.1 | 72.8 | 73.6 | 73.0 | 73.3 | 72.6 | 71.6 | 72.5 | 73.1 | 72.8 | 73.3 | 73.1 |
| Std. Deviation =  | 6.6  | 7.4  | 7.2  | 7.9  | 6.5  | 6.5  | 11.9 | 7.0  | 5.8  | 6.5  | 7.7  | 7.82 |
| *Network Mean =   | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 | 72.4 |
| Natl. Mean =      | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 | 68.2 |
| % URR >= 65.0     | 93%  | 87%  | 92%  | 83%  | 89%  | 92%  | 83%  | 87%  | 96%  | 88%  | 89%  | 87%  |
| *Network % > 65.0 | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  | 87%  |
| *Natl. % > 65.0   | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  | 82%  |



|                      |      |      |      |      |      |      |      |      |      |      |      |      |
|----------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Kt/V               | 64   | 70   | 66   | 65   | 71   | 73   | 68   | 68   | 73   | 72   | 73   | 77   |
| # Kt/V >= 1.4        | 53   | 54   | 52   | 49   | 58   | 55   | 54   | 52   | 56   | 57   | 53   | 60   |
| Pop. Mean =          | 1.64 | 1.58 | 1.64 | 1.58 | 1.59 | 1.57 | 1.59 | 1.58 | 1.59 | 1.58 | 1.62 | 1.64 |
| Std. Deviation =     | 0.3  | 0.31 | 0.34 | 0.31 | 0.35 | 0.29 | 0.41 | 0.32 | 0.28 | 0.29 | 0.36 | 0.55 |
| Network Mean =       | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 | 1.61 |
| Natl. Mean 1999 =    | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 | 1.40 |
| % Kt/V >= 1.4        | 83%  | 77%  | 79%  | 75%  | 82%  | 75%  | 79%  | 76%  | 77%  | 79%  | 73%  | 78%  |
| % Kt/V > 1.2         | 94%  | 87%  | 94%  | 88%  | 89%  | 92%  | 87%  | 90%  | 97%  | 93%  | 90%  | 94%  |
| Network > 1.2 '00    | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  |
| Natl. % > 1.2 - 2001 | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  | 91%  |



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

## Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

Through period ending Dec. 31, 2002

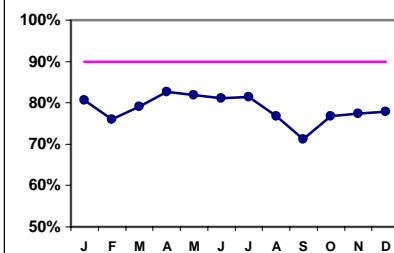
### I. ADEQUACY OF DIALYSIS - CONT.

|  | J | F | M | A | M | J | J | A | S | O | N | D |
|--|---|---|---|---|---|---|---|---|---|---|---|---|
|--|---|---|---|---|---|---|---|---|---|---|---|---|

#### Blood Pressure Control (Pre)

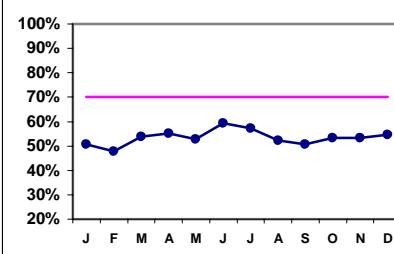
|                   |      |      |      |      |      |      |      |      |      |      |      |      |
|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Pre Dia BP      | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Pre Dia BP < 90 | 54   | 54   | 53   | 57   | 59   | 60   | 57   | 53   | 52   | 56   | 58   | 60   |
| Pop. Mean =       | 80.5 | 82.1 | 82.7 | 79.4 | 80.5 | 79.9 | 80.4 | 82.3 | 82.2 | 81.6 | 81.7 | 81   |
| Std. Deviation =  | 12.1 | 11.0 | 15.2 | 10.9 | 12.1 | 13.8 | 12.4 | 13.7 | 11.8 | 13.0 | 11.0 | 11.2 |
| Network Mean =    |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =      |      |      |      |      |      |      |      |      |      |      |      |      |
| % Pre Dia BP < 90 | 81%  | 76%  | 79%  | 83%  | 82%  | 81%  | 81%  | 77%  | 71%  | 77%  | 77%  | 78%  |

% Pre Dia BP < 90



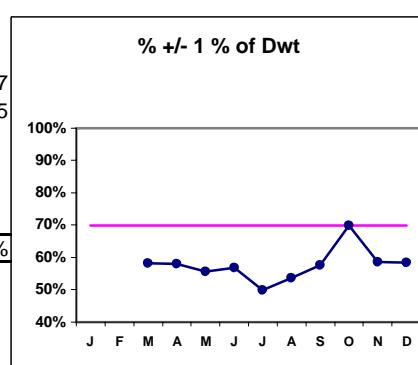
|                    |      |      |      |      |      |      |      |      |      |      |      |      |
|--------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Pre Sys BP       | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Pre Sys BP < 150 | 34   | 34   | 36   | 38   | 38   | 44   | 40   | 36   | 37   | 39   | 40   | 42   |
| Pop. Mean =        | 150  | 152  | 150  | 149  | 147  | 146  | 147  | 149  | 151  | 151  | 150  | 149  |
| Std. Deviation =   | 17.8 | 21.2 | 18.7 | 19.3 | 19.2 | 20.1 | 18.5 | 18.7 | 19.2 | 18.3 | 18.5 | 19.1 |
| Network Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =       |      |      |      |      |      |      |      |      |      |      |      |      |
| %Pre Sys BP <150   | 51%  | 48%  | 54%  | 55%  | 53%  | 59%  | 57%  | 52%  | 51%  | 53%  | 53%  | 55%  |

% Pre Sys BP < 150



|              |    |    |    |    |    |    |    |    |    |    |
|--------------|----|----|----|----|----|----|----|----|----|----|
| # Post/Dwt   | 67 | 69 | 72 | 74 | 70 | 69 | 73 | 73 | 75 | 77 |
| # +/- 1% Dwt | 39 | 40 | 40 | 42 | 35 | 37 | 42 | 51 | 44 | 45 |

% +/- 1 % of Dwt



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

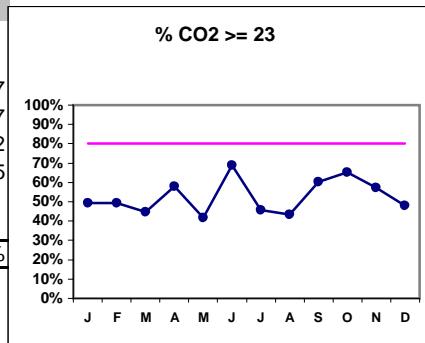
## Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

Through period ending Dec. 31, 2002

### I. ADEQUACY OF DIALYSIS - CONT.

|                  | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # CO2            | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 72   | 75   | 77   |
| # CO2 >= 23      | 33   | 35   | 30   | 40   | 30   | 51   | 32   | 30   | 44   | 47   | 43   | 37   |
| Pop. Mean =      | 22.1 | 22.5 | 22.4 | 22.6 | 21.8 | 23.4 | 22.1 | 22   | 23   | 22.8 | 22.8 | 22   |
| Std. Deviation = | 2.89 | 2.36 | 2.25 | 2.63 | 2.43 | 2.5  | 3.37 | 2.35 | 3.03 | 3.41 | 2.17 | 2.15 |
| Network Mean =   |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| % CO2 >= 23      | 49%  | 49%  | 45%  | 58%  | 42%  | 69%  | 46%  | 43%  | 60%  | 65%  | 57%  | 48%  |



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

## Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

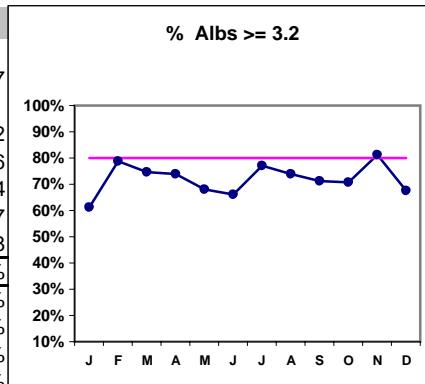
Through period ending Dec. 31, 2002

\*Albumin values use BCG method - as of July 2001

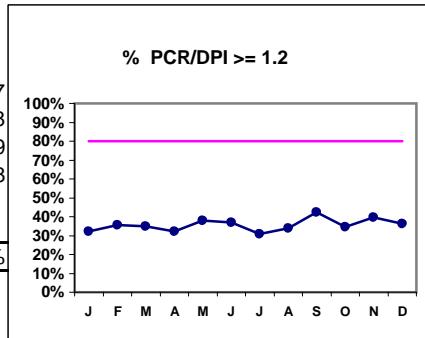
### II. NUTRITION

|                     | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|---------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Albumin           | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 72   | 75   | 77   |
| # Albumin >= 3.5    | 41   | 56   | 50   | 51   | 49   | 49   | 54   | 51   | 52   | 51   | 61   | 52   |
| Pop. Mean =         | 3.57 | 3.66 | 3.62 | 3.66 | 3.56 | 3.58 | 3.66 | 3.6  | 3.65 | 3.61 | 3.68 | 3.6  |
| Std. Deviation =    | 0.32 | 0.37 | 0.28 | 0.28 | 0.31 | 0.32 | 0.32 | 0.31 | 0.35 | 0.36 | 0.31 | 0.34 |
| Network Mean =      | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  | 3.7  |
| Natl. Mean =        | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  | 3.8  |
| % Alb >= 3.5        | 61%  | 79%  | 75%  | 74%  | 68%  | 66%  | 77%  | 74%  | 71%  | 71%  | 81%  | 68%  |
| PCU % >= 3.7        | 37%  | 51%  | 40%  | 49%  | 33%  | 41%  | 53%  | 39%  | 56%  | 43%  | 53%  | 38%  |
| PCU % >= 4.0        | 12%  | 18%  | 10%  | 13%  | 10%  | 14%  | 19%  | 13%  | 18%  | 15%  | 19%  | 9%   |
| *Natl % >= 3.5-BCG  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  | 80%  |
| *Natl. % >= 4.0-BCC | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  |
| *Netwk%>=3.5 BCC    | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  |
| *Netwk%>=4.0 BCC    | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  | 29%  |

\*Figures for 2000



|                  |      |      |      |      |      |      |      |      |      |      |      |      |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # PCR/DPI        | 65   | 70   | 66   | 65   | 71   | 73   | 68   | 68   | 73   | 72   | 73   | 77   |
| # PCR/DPI >= 1.2 | 21   | 25   | 23   | 21   | 27   | 27   | 21   | 23   | 31   | 25   | 29   | 28   |
| Pop. Mean =      | 1.04 | 1.10 | 1.07 | 1.06 | 1.09 | 1.08 | 1.11 | 1.07 | 1.11 | 1.08 | 1.11 | 1.09 |
| Std. Deviation = | 0.30 | 0.25 | 0.31 | 0.27 | 0.31 | 0.26 | 0.36 | 0.30 | 0.28 | 0.26 | 0.28 | 0.28 |
| Network Mean =   |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| % PCR/DPI >= 1.2 | 32%  | 36%  | 35%  | 32%  | 38%  | 37%  | 31%  | 34%  | 42%  | 35%  | 40%  | 36%  |



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

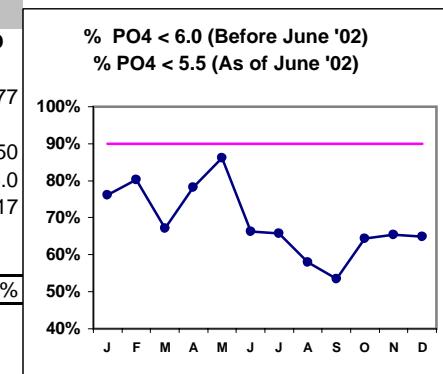
### Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

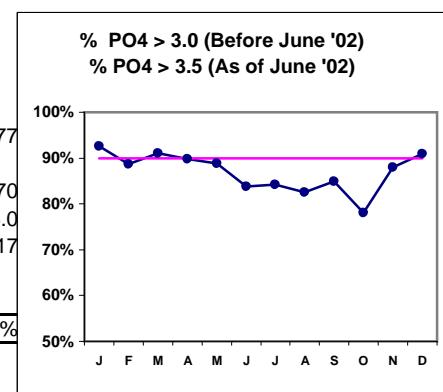
Through period ending Dec. 31, 2002

#### III. OSTEODYSTROPHY

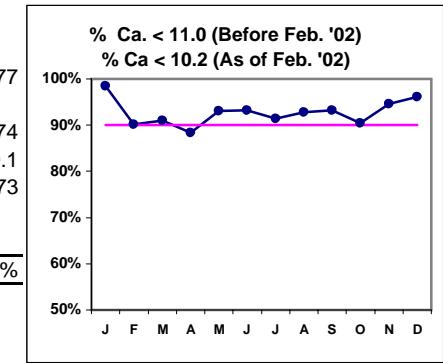
|                    | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|--------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # PO4              | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # PO4 < 6.0        | 51   | 57   | 45   | 54   | 62   |      |      |      |      |      |      |      |
| # PO4 < 5.5        |      |      |      |      |      | 49   | 46   | 40   | 39   | 47   | 49   | 50   |
| Pop. Mean =        | 5.0  | 4.8  | 5.0  | 4.9  | 5.0  | 5.1  | 4.9  | 5.0  | 5.1  | 4.9  | 5.0  | 5.0  |
| Std. Deviation     | 1.53 | 1.25 | 1.55 | 1.41 | 1.53 | 1.38 | 1.31 | 1.41 | 1.26 | 1.44 | 1.29 | 1.17 |
| Network Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =       |      |      |      |      |      |      |      |      |      |      |      |      |
| % PO4 < 6.0 or 5.5 | 76%  | 80%  | 67%  | 78%  | 86%  | 66%  | 66%  | 58%  | 53%  | 64%  | 65%  | 65%  |



|                    | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|--------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # PO4              | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # PO4 > 3.0        | 62   | 63   | 61   | 62   | 64   |      |      |      |      |      |      |      |
| # PO4 > 3.5        |      |      |      |      |      | 62   | 59   | 57   | 62   | 57   | 66   | 70   |
| Pop. Mean =        | 5.0  | 4.8  | 5.0  | 4.9  | 5.0  | 5.1  | 4.9  | 5.0  | 5.1  | 4.9  | 5.0  | 5.0  |
| Std. Deviation     | 1.53 | 1.25 | 1.55 | 1.41 | 1.53 | 1.38 | 1.31 | 1.41 | 1.26 | 1.44 | 1.29 | 1.17 |
| Network Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =       |      |      |      |      |      |      |      |      |      |      |      |      |
| % PO4 > 3.0 or 3.5 | 93%  | 89%  | 91%  | 90%  | 89%  | 84%  | 84%  | 83%  | 85%  | 78%  | 88%  | 91%  |



|                     | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|---------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Calcium           | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Calcium < 11.0    | 66   |      |      |      |      |      |      |      |      |      |      |      |
| # Calcium < 10.2    |      | 64   | 61   | 61   | 67   | 69   | 64   | 64   | 68   | 66   | 71   | 74   |
| Pop. Mean =         | 9.2  | 9.1  | 9.1  | 9.2  | 9.2  | 9.1  | 9.2  | 9.0  | 9.1  | 9.2  | 9.2  | 9.1  |
| Std. Deviation      | 0.80 | 0.75 | 0.73 | 0.70 | 0.60 | 0.58 | 0.65 | 0.70 | 0.63 | 0.75 | 0.68 | 0.73 |
| Network Mean =      |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =        |      |      |      |      |      |      |      |      |      |      |      |      |
| % Ca < 11.0 or 10.2 | 99%  | 90%  | 91%  | 88%  | 93%  | 93%  | 91%  | 93%  | 93%  | 90%  | 95%  | 96%  |



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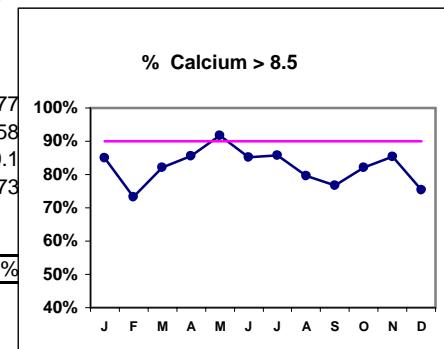
### Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

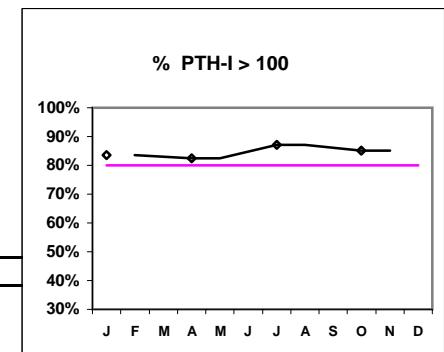
Through period ending Dec. 31, 2002

#### III. OSTEODYSTROPHY - CONT.

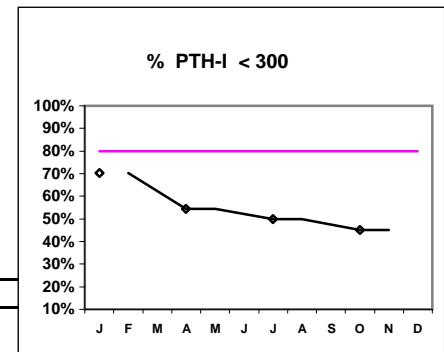
|                  | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Calcium        | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Calcium > 8.5  | 57   | 52   | 55   | 59   | 66   | 63   | 60   | 55   | 56   | 60   | 64   | 58   |
| Pop. Mean =      | 9.2  | 9.1  | 9.1  | 9.2  | 9.2  | 9.1  | 9.2  | 9.0  | 9.1  | 9.2  | 9.2  | 9.1  |
| Std. Deviation = | 0.80 | 0.75 | 0.73 | 0.70 | 0.60 | 0.58 | 0.65 | 0.70 | 0.63 | 0.75 | 0.68 | 0.73 |
| Network Mean =   |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| % Calcium > 8.5  | 85%  | 73%  | 82%  | 86%  | 92%  | 85%  | 86%  | 80%  | 77%  | 82%  | 85%  | 75%  |



|                  |     |     |     |     |
|------------------|-----|-----|-----|-----|
| # PTH-I          | 67  | 57  | 70  | 20  |
| # PTH-I > 100    | 56  | 47  | 61  | 17  |
| Pop. Mean =      | 274 | 343 | 404 | 360 |
| Std. Deviation = | 210 | 266 | 332 | 257 |
| Network Mean =   |     |     |     |     |
| Natl. Mean =     |     |     |     |     |
| % PTH-I > 100    | 84% | 82% | 87% | 85% |



|                  |     |     |     |     |
|------------------|-----|-----|-----|-----|
| # PTH-I          | 67  | 57  | 70  | 20  |
| # PTH-I < 300    | 47  | 31  | 35  | 9   |
| Pop. Mean =      | 274 | 343 | 404 | 360 |
| Std. Deviation = | 210 | 266 | 332 | 257 |
| Network Mean =   |     |     |     |     |
| Natl. Mean =     |     |     |     |     |
| % PTH-I < 300    | 70% | 54% | 50% | 45% |



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

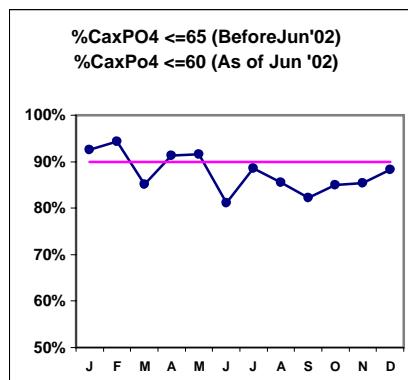
### Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

Through period ending Dec. 31, 2002

#### III. OSTEODYSTROPHY - CONT.

|                  | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Ca x PO4       | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Ca x PO4 <= 65 | 62   | 67   | 57   | 63   | 66   |      |      |      |      |      |      |      |
| # Ca x PO4 <= 60 |      |      |      |      |      | 60   | 62   | 59   | 60   | 62   | 64   | 68   |
| Pop. Mean =      | 45.8 | 43.5 | 45.7 | 45.3 | 45.9 | 46   | 45.4 | 44.9 | 46   | 45.1 | 46.2 | 45.6 |
| Std. Deviation = | 14.6 | 12.1 | 14.7 | 13.5 | 14.4 | 12.9 | 12.3 | 13.7 | 12.7 | 13.6 | 12.4 | 11.0 |
| Network Mean =   |      |      |      |      |      |      |      |      |      |      |      |      |
| Natl. Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| CaxPO4 <= 65or60 | 93%  | 94%  | 85%  | 91%  | 92%  | 81%  | 89%  | 86%  | 82%  | 85%  | 85%  | 88%  |



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

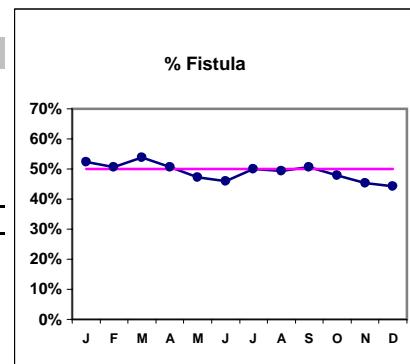
## Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

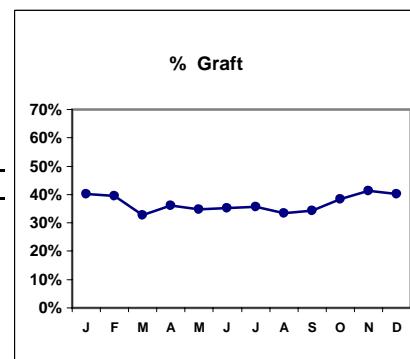
Through period ending Dec. 31, 2002

### IV. ACCESS

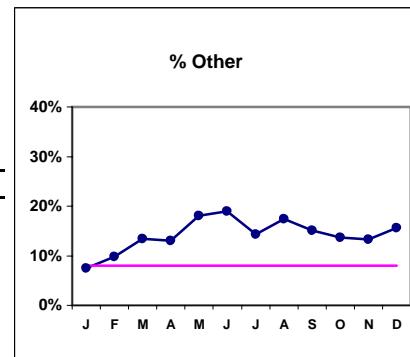
|                | J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|----------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access       | 67  | 71  | 67  | 69  | 72  | 74  | 70  | 69  | 73  | 73  | 75  | 77  |
| # Fistula      | 35  | 36  | 36  | 35  | 34  | 34  | 35  | 34  | 37  | 35  | 34  | 34  |
| Network %      |     |     |     |     |     |     |     |     |     |     |     |     |
| Natl. % - 2000 | 30% | 30% | 30% | 30% | 30% | 30% | 30% | 30% | 30% | 30% | 30% | 30% |
| % Fistula      | 52% | 51% | 54% | 51% | 47% | 46% | 50% | 49% | 51% | 48% | 45% | 44% |



|           | J   | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access  | 67  | 71  | 67  | 69  | 72  | 74  | 70  | 69  | 73  | 73  | 75  | 77  |
| # Graft   | 27  | 28  | 22  | 25  | 25  | 26  | 25  | 23  | 25  | 28  | 31  | 31  |
| Network % |     |     |     |     |     |     |     |     |     |     |     |     |
| Natl. %   |     |     |     |     |     |     |     |     |     |     |     |     |
| % Graft   | 40% | 39% | 33% | 36% | 35% | 35% | 36% | 33% | 34% | 38% | 41% | 40% |



|           | J  | F   | M   | A   | M   | J   | J   | A   | S   | O   | N   | D   |
|-----------|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| # Access  | 67 | 71  | 67  | 69  | 72  | 74  | 70  | 69  | 73  | 73  | 75  | 77  |
| # Other   | 5  | 7   | 9   | 9   | 13  | 14  | 10  | 12  | 11  | 10  | 10  | 12  |
| Network % |    |     |     |     |     |     |     |     |     |     |     |     |
| Natl. %   |    |     |     |     |     |     |     |     |     |     |     |     |
| % Other   | 7% | 10% | 13% | 13% | 18% | 19% | 14% | 17% | 15% | 14% | 13% | 16% |



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

## Haviland Kidney Center - PCU

Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

Through period ending Dec. 31, 2002

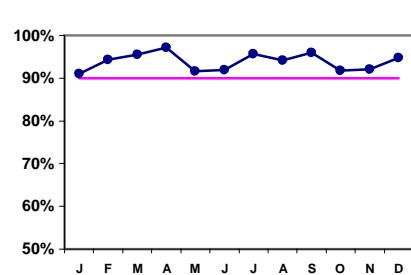
### \*Hct. values use Coulter method - as of July 2001

#### V. ANEMIA

|                   | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Hct             | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Hct > 30.0      | 61   | 67   | 64   | 67   | 66   | 68   | 67   | 65   | 70   | 67   | 69   | 73   |
| Pop. Mean =       | 35.6 | 35.2 | 35.4 | 35.3 | 34.7 | 34.6 | 35.2 | 35.4 | 35.8 | 35.2 | 35.0 | 35.0 |
| Std. Deviation =  | 4.0  | 3.8  | 3.6  | 3.2  | 3.3  | 3.2  | 3.3  | 3.6  | 3.8  | 3.6  | 3.5  | 3.44 |
| Network Mean =    | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 |
| Natl. Mean =      | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 |
| % Hct > 30.0      | 91%  | 94%  | 96%  | 97%  | 92%  | 92%  | 96%  | 94%  | 96%  | 92%  | 92%  | 95%  |
| *% Network > 30.0 | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  | 89%  |
| % Natl. > 30.0    | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  | 79%  |

\* Figures for 2000

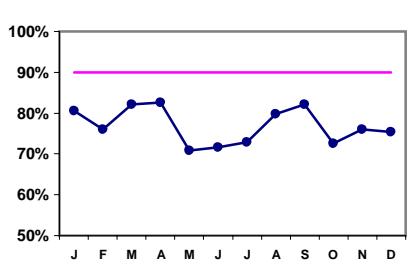
% Hct > 30.0



|                   |      |      |      |      |      |      |      |      |      |      |      |      |
|-------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Hct             | 67   | 71   | 67   | 69   | 72   | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Hct > 33.0      | 54   | 54   | 55   | 57   | 51   | 53   | 51   | 55   | 60   | 53   | 57   | 58   |
| Pop. Mean =       | 35.6 | 35.2 | 35.4 | 35.3 | 34.7 | 34.6 | 35.2 | 35.4 | 35.8 | 35.2 | 35.0 | 35.0 |
| Std. Deviation =  | 4.0  | 3.8  | 3.6  | 3.2  | 3.3  | 3.2  | 3.3  | 3.6  | 3.8  | 3.6  | 3.5  | 3.44 |
| Network Mean =    | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 | 33.9 |
| Natl. Mean =      | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 | 34.2 |
| % Hct > 33.0      | 81%  | 76%  | 82%  | 83%  | 71%  | 72%  | 73%  | 80%  | 82%  | 73%  | 76%  | 75%  |
| *% Network > 33.0 | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  | 74%  |
| *% Natl. > 33.0   | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  | 73%  |

\*Figures for 2000

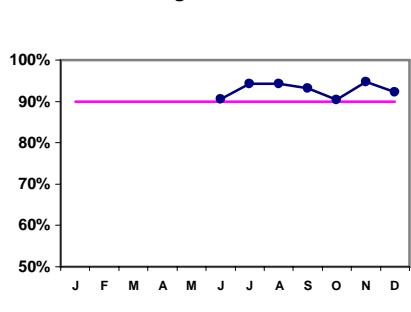
% Hct > 33.0



|                  |      |      |      |      |      |      |      |      |
|------------------|------|------|------|------|------|------|------|------|
| # Hgb            |      | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Hgb > 10.0     |      | 67   | 66   | 65   | 68   | 66   | 71   | 71   |
| Pop. Mean =      |      | 11.5 | 11.7 | 11.7 | 11.8 | 11.6 | 11.7 | 11.7 |
| Std. Deviation = |      | 1.11 | 1.08 | 1.17 | 1.21 | 1.14 | 1.15 | 1.17 |
| *Network Mean =  | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 |
| Natl. Mean =     |      |      |      |      |      |      |      |      |
| % Hgb > 10.0     |      | 91%  | 94%  | 94%  | 93%  | 90%  | 95%  | 92%  |
| *% Network >= 10 | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  | 93%  |

\*Figures for 2000

% Hgb > 10.0



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

## Haviland Kidney Center - PCU

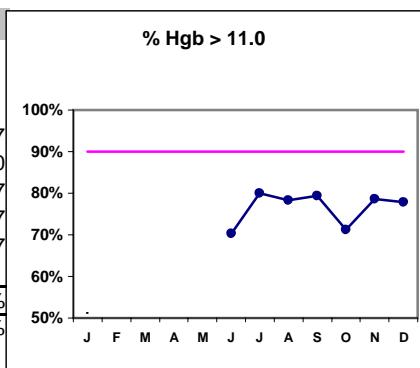
Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

Through period ending Dec. 31, 2002

### V. ANEMIA - CONT.

|                  | J    | F    | M    | A    | M    | J    | J    | A    | S    | O    | N    | D    |
|------------------|------|------|------|------|------|------|------|------|------|------|------|------|
| # Hgb            |      |      |      |      |      | 74   | 70   | 69   | 73   | 73   | 75   | 77   |
| # Hgb > 11.0     |      |      |      |      |      | 52   | 56   | 54   | 58   | 52   | 59   | 60   |
| Pop. Mean =      |      |      |      |      |      | 11.5 | 11.7 | 11.7 | 11.8 | 11.6 | 11.7 | 11.7 |
| Std. Deviation = |      |      |      |      |      | 1.11 | 1.08 | 1.17 | 1.21 | 1.14 | 1.15 | 1.17 |
| *Network Mean =  | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 | 11.7 |
| Natl. Mean =     |      |      |      |      |      |      |      |      |      |      |      |      |
| % Hgb > 11.0     |      |      |      |      |      | 70%  | 80%  | 78%  | 79%  | 71%  | 79%  | 78%  |
| *% Network >= 11 | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  | 76%  |

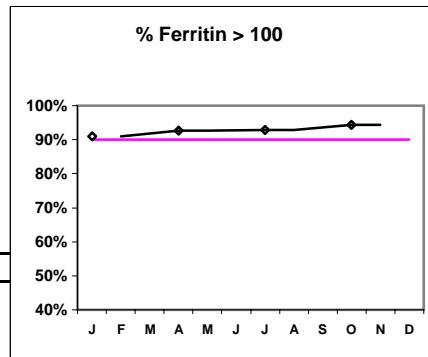
\*Figures for 2000



### Iron Profile

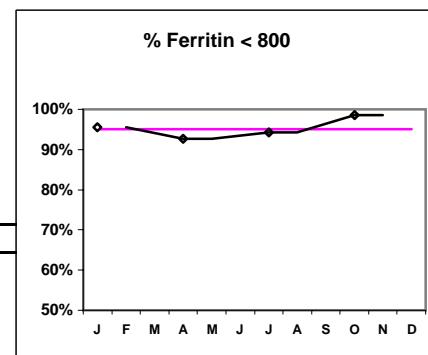
|                  |     |     |     |     |
|------------------|-----|-----|-----|-----|
| # Ferritin       | 67  | 69  | 70  | 71  |
| # Ferritin > 100 | 61  | 64  | 65  | 67  |
| Pop. Mean =      | 361 | 394 | 353 | 312 |
| Std. Deviation = | 222 | 262 | 234 | 173 |
| *Network Mean =  | 489 | 489 | 489 | 489 |
| Natl. Mean =     |     |     |     |     |
| % Ferritin > 100 | 91% | 93% | 93% | 94% |
| *% Network > 100 | 88% | 88% | 88% | 88% |

\*Figures for 2000



|                  |     |     |     |     |
|------------------|-----|-----|-----|-----|
| # Ferritin       | 67  | 69  | 70  | 71  |
| # Ferritin < 800 | 64  | 64  | 66  | 70  |
| Pop. Mean =      | 361 | 394 | 353 | 312 |
| Std. Deviation = | 222 | 262 | 234 | 173 |
| *Network Mean =  | 489 | 489 | 489 | 489 |
| Natl. Mean =     |     |     |     |     |
| % Ferritin < 800 | 96% | 93% | 94% | 99% |

\*Figures for 2000



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.

## Haviland Kidney Center - PCU

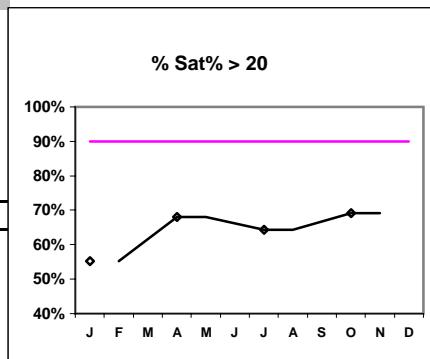
Quality Assurance Reports (Excludes patients in first 3 months of treatment - as of Dec. 31, 2002)

Through period ending Dec. 31, 2002

### V. ANEMIA - CONT.

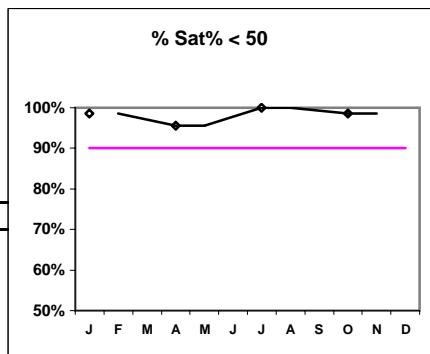
|                  | J    | F | M    | A | M    | J | J | A    | S | O | N | D |
|------------------|------|---|------|---|------|---|---|------|---|---|---|---|
| # % Sat          | 67   |   | 69   |   | 70   |   |   | 68   |   |   |   |   |
| # % Sat > 20     | 37   |   | 47   |   | 45   |   |   | 47   |   |   |   |   |
| Pop. Mean =      | 24   |   | 27.1 |   | 24.9 |   |   | 25.8 |   |   |   |   |
| Std. Deviation = | 10.5 |   | 11.5 |   | 9.73 |   |   | 9.78 |   |   |   |   |
| *Network Mean =  | 28   |   | 28   |   | 28   |   |   | 28   |   |   |   |   |
| Natl. Mean =     |      |   |      |   |      |   |   |      |   |   |   |   |
| % Sat% > 20      | 55%  |   | 68%  |   | 64%  |   |   | 69%  |   |   |   |   |
| *% Network > 20  | 71%  |   | 71%  |   | 71%  |   |   | 71%  |   |   |   |   |

\*Figures for 2000



|                  |      |      |      |      |
|------------------|------|------|------|------|
| # % Sat          | 67   | 69   | 70   | 68   |
| # % Sat < 50     | 66   | 66   | 70   | 67   |
| Pop. Mean =      | 24   | 27.1 | 24.9 | 25.8 |
| Std. Deviation = | 10.5 | 11.5 | 9.73 | 9.78 |
| *Network Mean =  | 28   | 28   | 28   | 28   |
| Natl. Mean =     |      |      |      |      |
| % Sat% < 50      | 99%  | 96%  | #### | 99%  |

\*Figures for 2000



\*Methodology: a) Monthly values based on patient's monthly average of all values present for the month; b) Quarter values are average of all values for quarter; c) Values not averaged use last value present at months end.